

Quarterly Report—First Quarter FY2012

Child and Family Services



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Each Quarter the State Office Data Unit of the Department of Child and Family Services (DCFS) produces an updated report of the status of the services we provide, the families with which we interact, our resource families and our employees across the state. This report contains information we collect in order to track trends within our services and our served population in addition to figures collected in order to meet federal reporting requirements. Please be aware that some data elements, particularly those that describe rural regions, may fluctuate in a broader range as they are influenced by a smaller number of cases. Please visit our website for more information or to view our Annual Report.

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Referrals

Each call to DCFS Intake offices is considered a referral. There can be multiple referrals for each incident, including calls for additional information. There are 9,000 calls on average during each three month quarter.

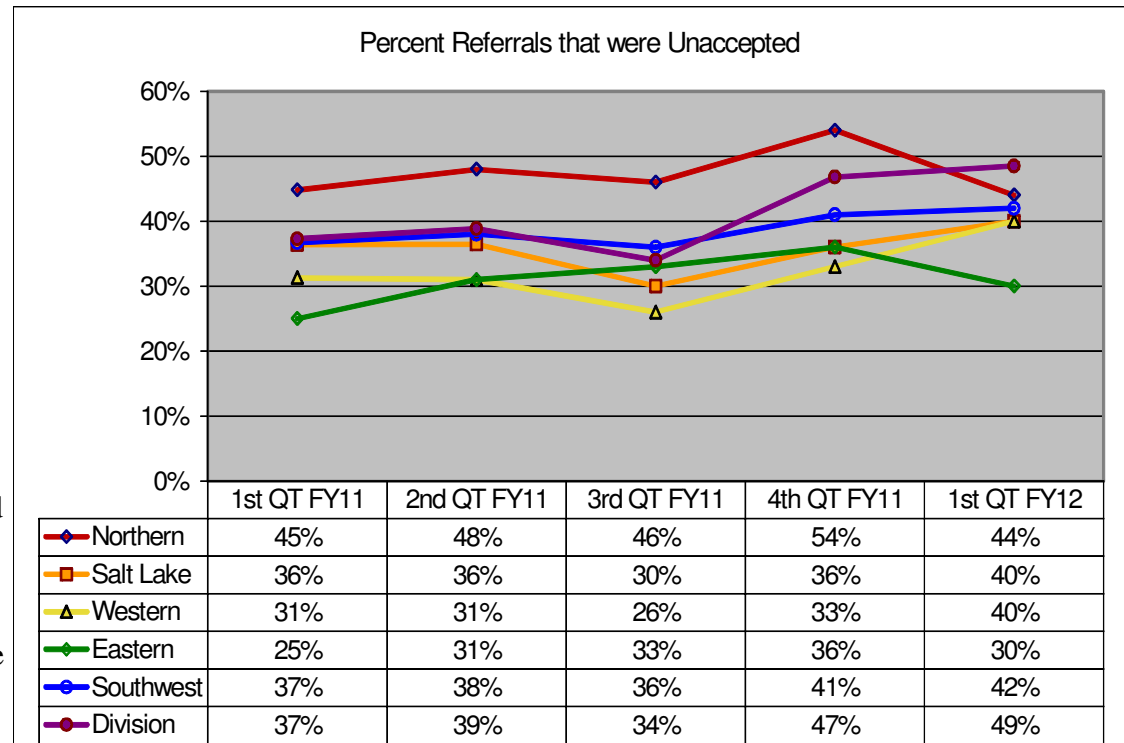
Before determination of an unaccepted referral is made, policy and procedures are followed, including staffing the decision and documentation of the decision and required actions. This report pulls information based system entry date.

The data in the chart show the percentage referrals that were not accepted for investigation from all calls that Intake entered into SAFE. Calls entered into SAFE are categorized as accepted, unaccepted, reversal to unaccepted, additional information and information only.

Calls coded as additional information or information only are not included in the total number of referrals. Reversal to unaccepted and unaccepted referrals are both counted for in the total number of unaccepted referrals.

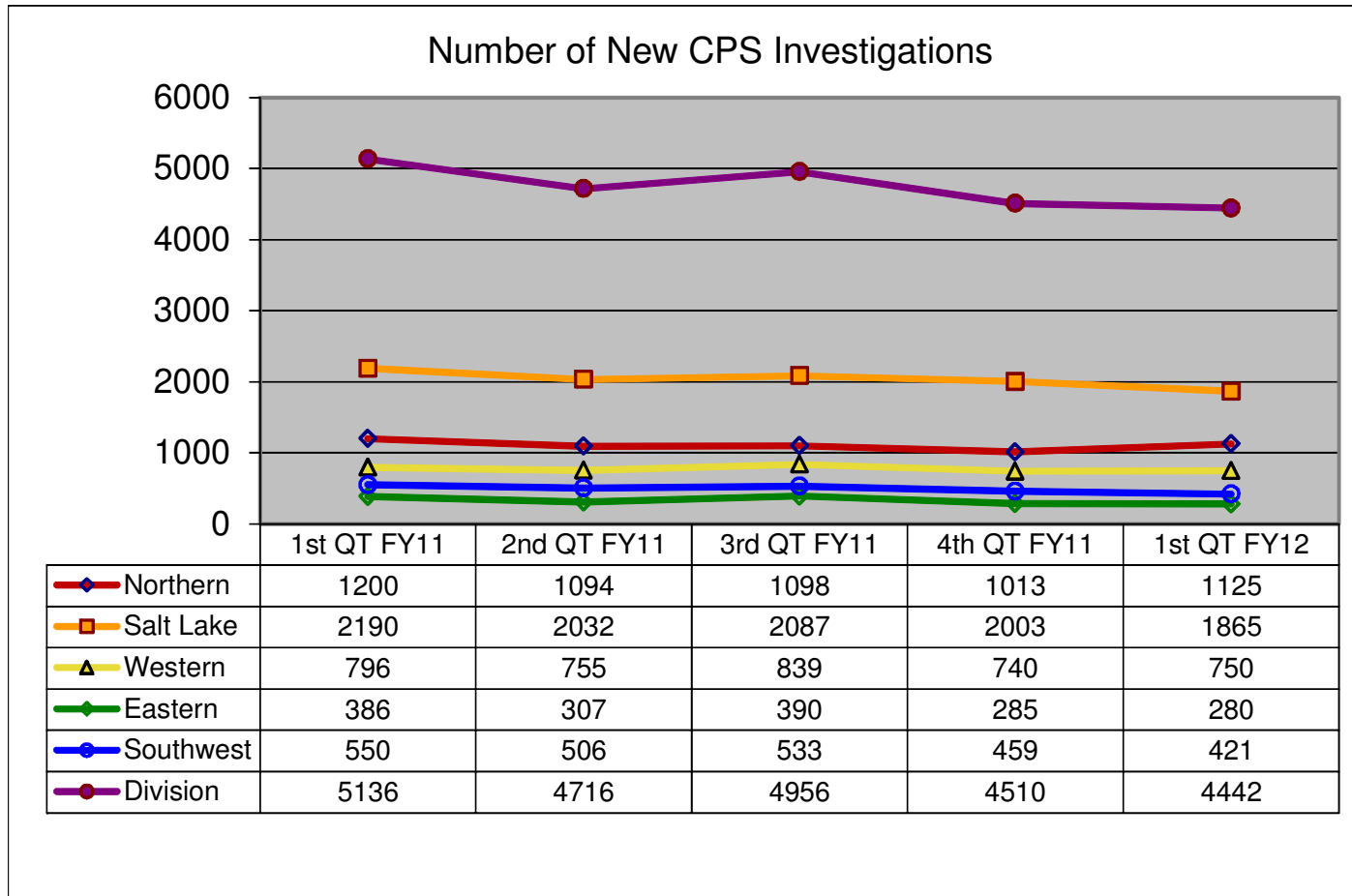
During this 4th quarter FY11 DCFS transitioned to a centralized intake that manages calls for the state. The process for categorizing calls by region has changed during this process. During the 1st quarter of FY12 approximately 16% of calls could not be categorized and are only represented in the division measurement. This will be resolved in a future release of SAFE.

The Increase in unaccepted referrals maybe a reflection of recent changes in state statute regarding some definitions of abuse.



CPS—New Investigations

The chart below shows the number of new child protective services (CPS) investigations initiated during the quarter based on the start date of the cases. The number of new CPS cases has decreased recently. The recent decrease may be a reflection of recent changes in state statute regarding some definitions of abuse.

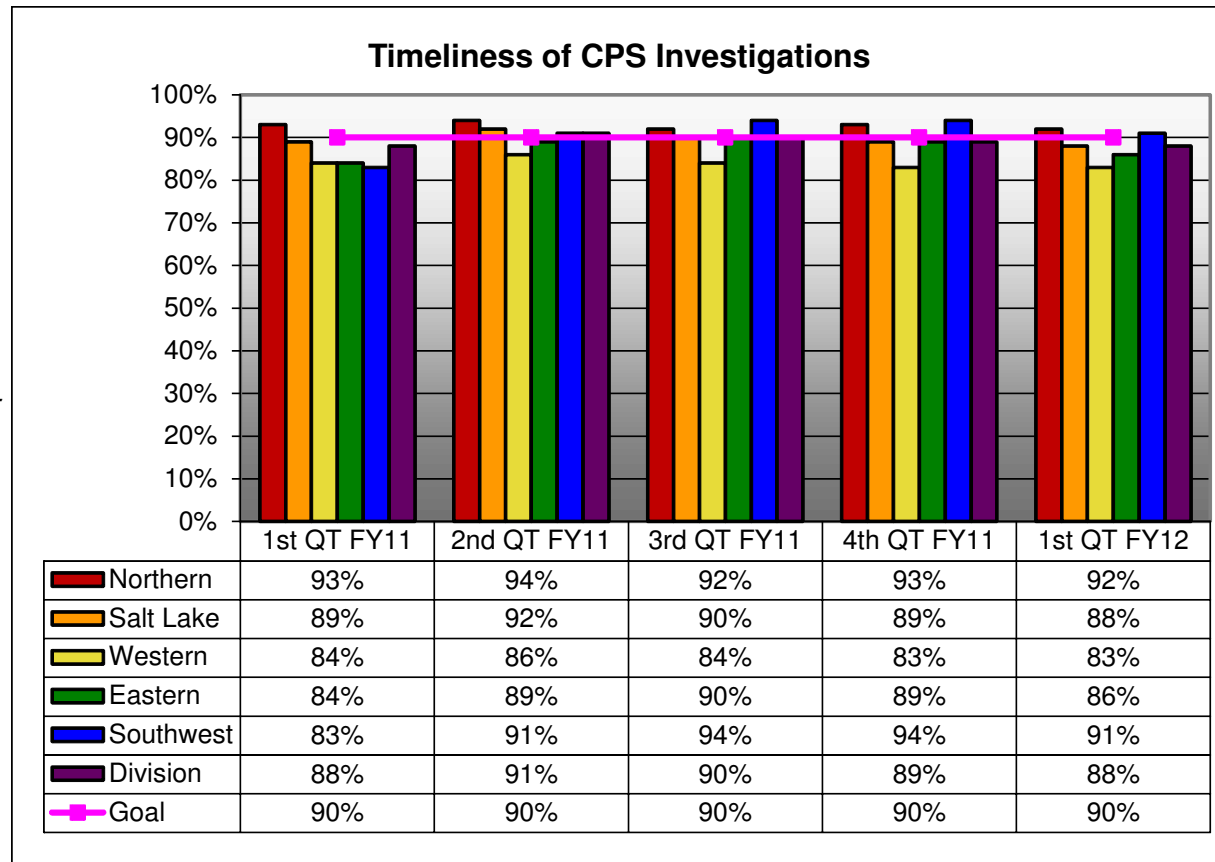


CPS—Priority Timeframes

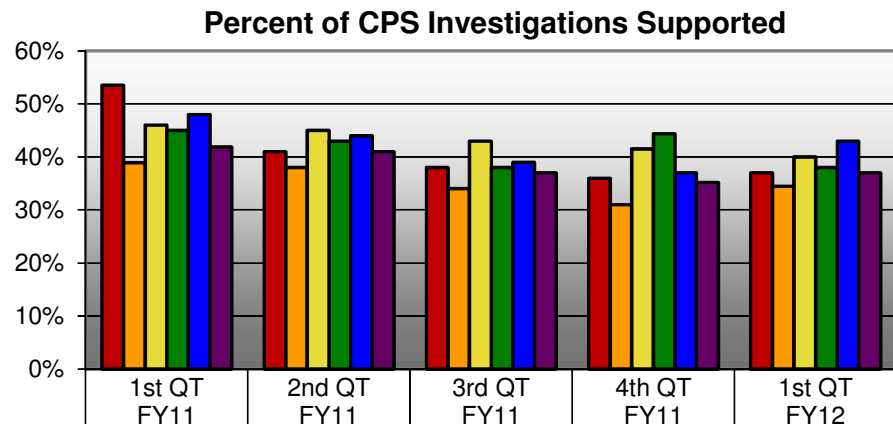
Each referral that leads to an investigation is given a priority ranking. The priority determines the time allotted for Intake to complete the referral process and for the assigned CPS caseworker to make face-to-face contact with the child. A priority 1 response is only assigned if there is an imminent threat to the safety and well-being of a child. In that case, the CPS caseworker has a maximum of 60 minutes in urban areas or 3 hours in rural areas from the moment Intake notifies the caseworker to make the face-to-face contact with an alleged victim.

A priority 2 response is assigned when physical evidence is at risk of being lost or the child is at risk of further abuse, neglect, or dependency, but the child does not have immediate protection and safety needs. The CPS caseworker has 24 hours from the moment Intake notifies the caseworker to make the face-to-face contact with the alleged victim.

A priority 3 response is assigned when potential for further harm to the child and the loss of physical evidence is low. The CPS caseworker has until midnight of the third working day from the moment Intake assigns the case to make the face-to-face contact with the alleged victim.



CPS Outcomes—Investigations with Supported Results

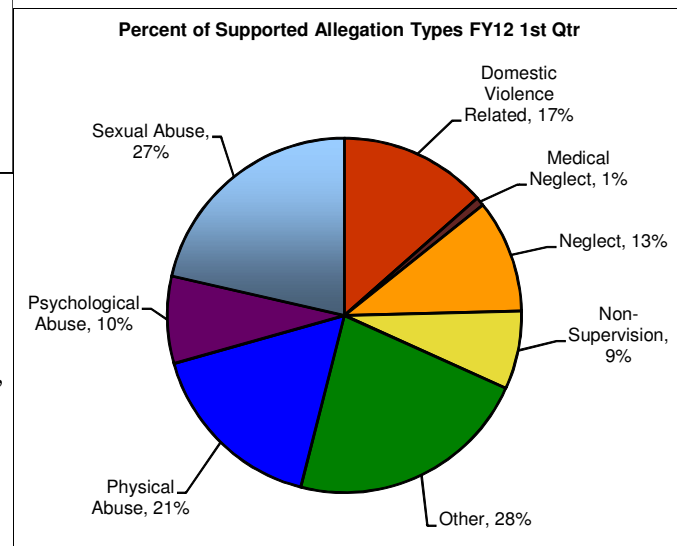


■ Northern	54%	41%	38%	36%	37%
■ Salt Lake	39%	38%	34%	31%	34%
■ Western	46%	45%	43%	42%	40%
■ Eastern	45%	43%	38%	44%	38%
■ Southwest	48%	44%	39%	37%	43%
■ Division	42%	41%	37%	35%	37%

Allegation types and definitions can be found in DCFS practice guidelines on the DCFS website. They have been grouped into main categories to the right. The most prevalent supported allegation type is Sexual Abuse. The Other Category consists of allegations of dependency, failure to protect, safe relinquishment of a newborn child, and child endangerment. Note that because children may be victims of more than one type of abuse the percent values add to more than 100%.

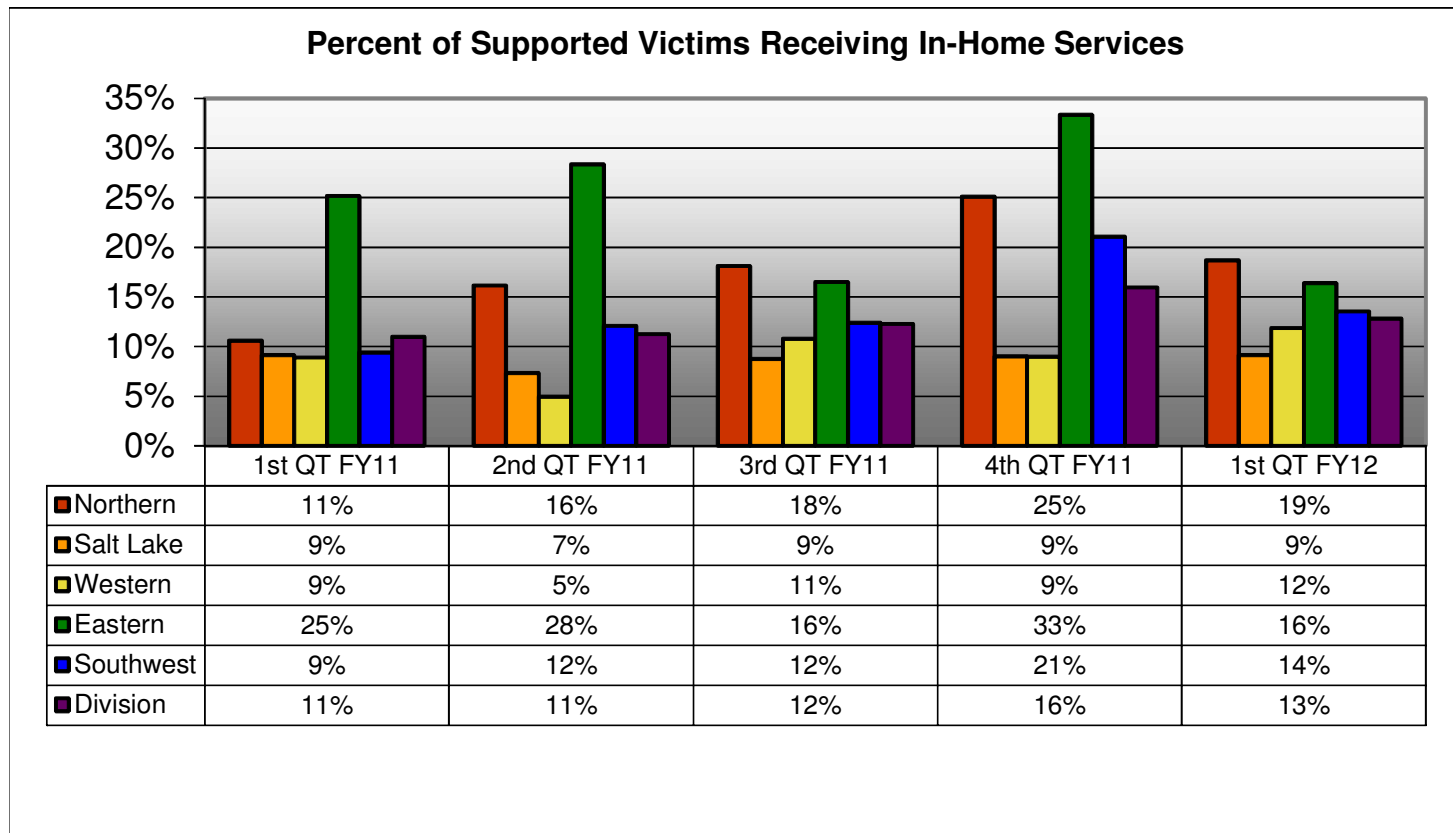
Child Maltreatment 2009 (federal report based on National Child Abuse and Neglect Data Systems data for 50 states) reports that for 23.9% of investigated reports, at least one child was found to be a victim of maltreatment with dispositions of supported, indicated, or alternative response victim.

Utah's data to the left show a supported rate that is higher than the national average. There is a lot of state variability regarding what is accepted for investigation, and the definition of abuse and neglect. We have seen a decline in the number of investigations after a change in state statute regarding some definitions of abuse.



CPS Outcomes—Victims with Subsequent In-Home Services

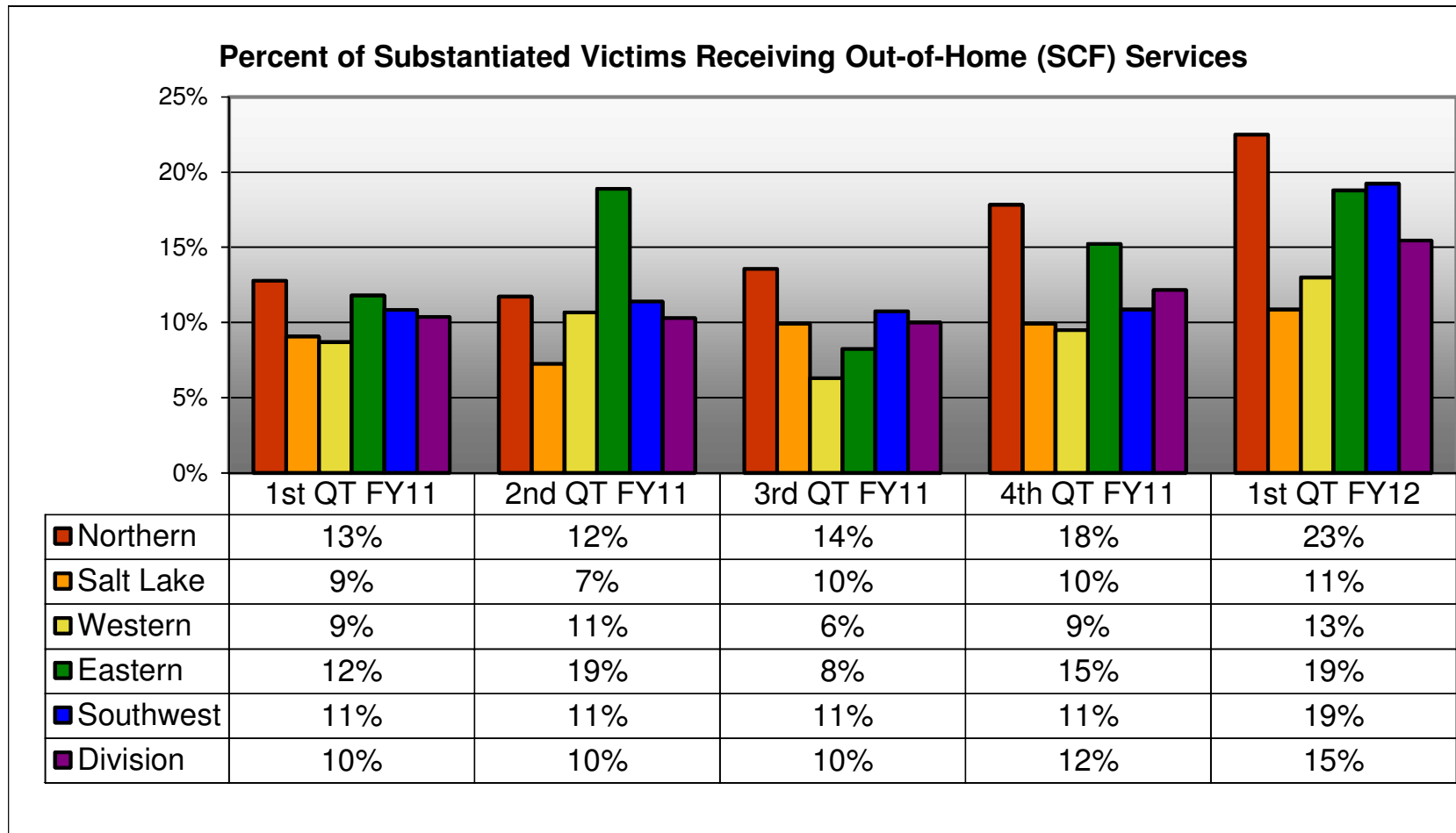
Before taking a child into protective custody the Child and Family Services CPS caseworker shall determine whether there are services reasonably available that would eliminate the need to remove the child from the custody of his or her parent. Workers may also refer to community agencies for ongoing DCFS In-Home services.



The chart above shows the percentage of substantiated victims receiving ongoing services in-home from DCFS within 30 days of a CPS case closure.

CPS Outcomes—Percent of Victims Entering Foster Care

The chart below show the percentage of substantiated victims receiving ongoing out-of-home DCFS custody from the Division of Child and Family Services within 30 days of CPS case closure.



CPS—Case Process Review Data

The Case Process Review (CPR) is conducted to measure whether workers are, as much as possible, following Practice Guidelines and documenting their work in SAFE. The state is currently monitoring performance in this area in-between reviews by using (1) reports extracted from the SAFE information system, and (2) having regional teams and supervisors review cases and enter information in a CPR quality assurance (QA) form in SAFE for those areas where information cannot be extracted from the system or where there needs to be extra attention.

For the CPR data charts you will see that some data elements are extracted from SAFE and some are extracted from the QA forms. Goals for these items vary from 85% to 90%. The discrepancy between the QA and the SAFE data may indicate either (1) workers are not documenting their efforts correctly even though they have done them, (2) the SAFE report programming needs to be checked, or (3) the QA data represents a small sample of cases and may not reflect overall performance. Additionally the SAFE extraction may not be able to account for exceptional circumstances that a case review may note. A blank indicates there were no applicable cases for that question.

The state Program Improvement Team (PIT) and the regional program improvement coordinators investigate areas on these reports where performance is low and do follow-up with workers and regions to ensure documentation is accurate and do training where necessary with a goal of improving performance.

CPS—Case Review and Unable to Locate Data

Several elements of initial CPS involvement with a family are reviewed during a CPR, including the timeliness of starting and closing the investigation (A1 and A3), the depth of investigative actions (B1 through R4), and any initial services provided during the process of assessing new situations (A2). The CPS review also check for inquiries into the availability to kin as potential caretakers (R5).

CPS															
		A 1	A 2	A 3	B 1	B 2	B 3	B 4	C 1	C 2	D 1	R 2	R 3	R 4	R 5
7/01/11 to 9/30/11	% Cases Reviewed/ Total Cases	Timeliness	Services	Case Closure	Victim interview	Parents interviewed	3rd party interview	Unscheduled home visit	P1 med exam	Med neglect	Findings based on facts	first required visit	placement visits	Info to care provider	Inquire kin
Northern QA	3%		100%		100%	100%	100%	100%			97%	100%	100%	100%	100%
Northern SAFE	1073	92%		94%	94%	98%	92%	88%							
Salt Lake Valley QA	0%		100%		89%	92%	92%	83%			100%	100%	100%	100%	100%
Salt Lake Valley SAFE	1914	88%		91%	95%	96%	91%	88%		100%					
Western QA	0%		0%		100%	100%	50%	100%			50%				
Western SAFE	737	83%		90%	92%	94%	85%	81%		100%					
Eastern QA	26%		100%		96%	98%	96%	89%	0%		99%	100%	50%	100%	75%
Eastern SAFE	278	86%		96%	95%	97%	92%	88%		100%					
Southwest QA	27%		99%		97%	97%	97%	100%		0%	100%	80%	100%	100%	100%
Southwest SAFE	414	91%		81%	93%	98%	94%	91%		100%					
State QA	5%		99%		97%	98%	96%	95%	0%	0%	99%	91%	78%	100%	90%
State SAFE	4350	88%		91%	94%	96%	90%	87%		100%					
Goal		90%	90%	90%	90%	90%	90%	90%	90%	90%	85%	85%	85%	85%	85%

r_cps_cl_cpr_qaform_regoff, r_cps_cl_cpr_summary_regoff, r_cps_cl_cpr_universe_general in CPS.pbl

To the right are data on CPS Unable to Locate Cases extracted from the SAFE system. Each question below assesses workers' efforts to try to locate the child about whom a report has been made.

CPS Unable to Locate								
07/01/11 to 09/30/11	Cases	1.A. HV	1.b.2nd HV	2.Schools	3.Police	4.Pub Assis	5.Referent	6. Phone Dir.
Northern SAFE	8	100%	100%	100%	100%	100%	88%	100%
Salt Lake Valley SAFE	47	57%	47%	64%	81%	85%	77%	79%
Western SAFE	13	62%	62%	77%	77%	69%	69%	62%
Eastern SAFE	9	44%	33%	44%	44%	44%	56%	44%
Southwest SAFE	7	86%	71%	86%	86%	86%	71%	86%
State SAFE	84	63%	55%	69%	79%	80%	74%	75%
Goal		90%	90%	90%	90%	90%	90%	90%

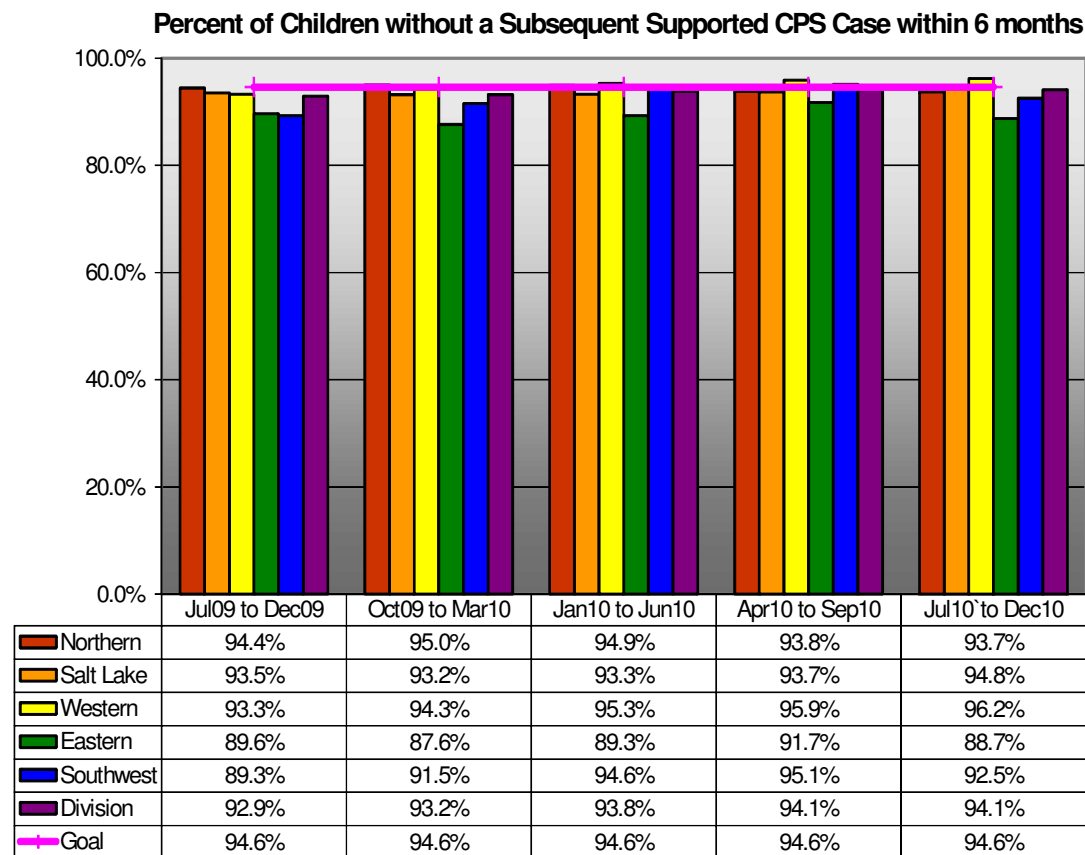
r_cps_cl_unabletolocate_summary_regoff in CPS.pbl

CPS—Safety Measure 1: Absence of Maltreatment Recurrence

Recidivism occurs when a child who had previously been found to be a victim of a supported allegation at some time in the past, is involved in a new investigation because of a new allegation. Federal requirements require that child protective agencies report the percent of cases that remain free of repeat maltreatment for at least 6 months.

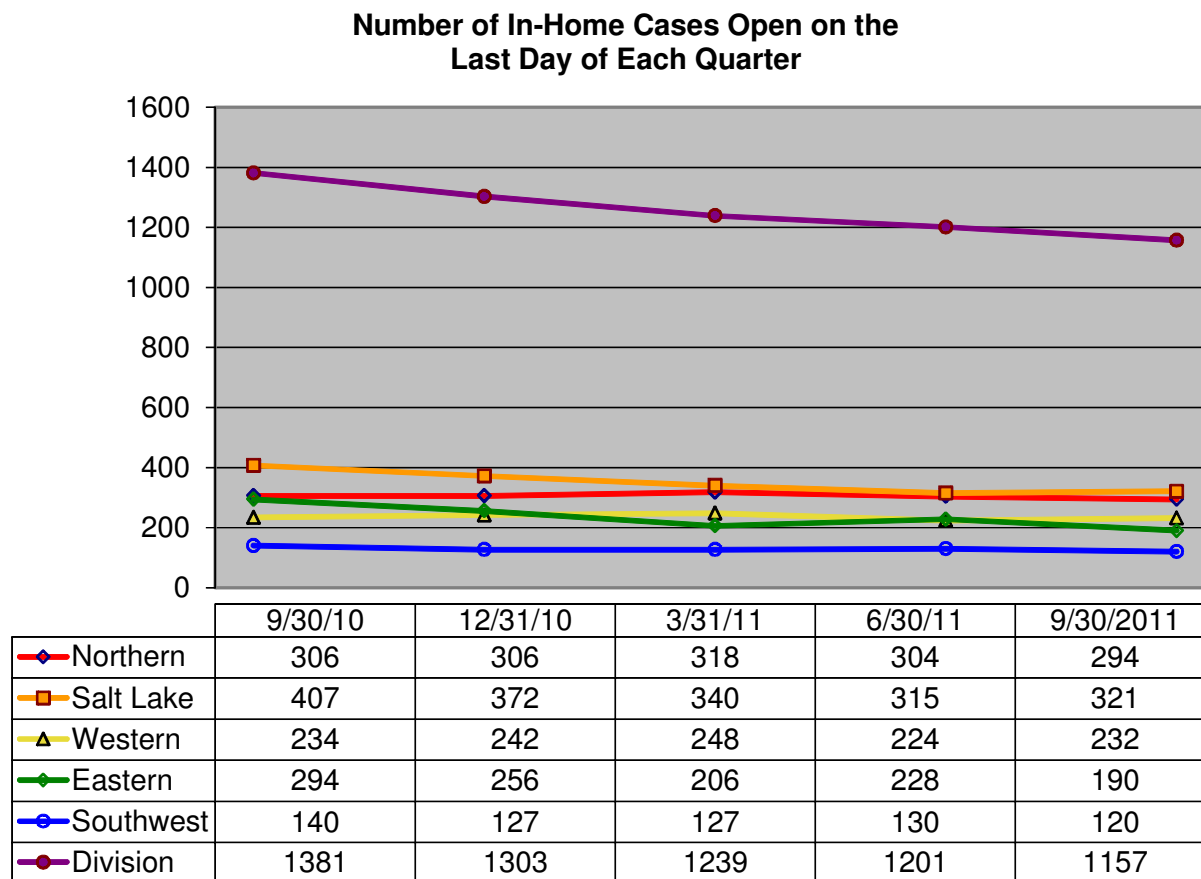
Data to the right show, of all children who were victims of a supported maltreatment allegation during the first six months of the time period, what percent were NOT victims of another supported allegation within the six months following that maltreatment incident. The national standard set by the federal government is 94.6% or higher based on FY04 data from 45 states. The range of performance was from 86 to 98%.

The arrow to the left of the graph indicates that DCFS is aiming to be above the goal line.



In-Home—Cases Open on the Last day of the Quarter

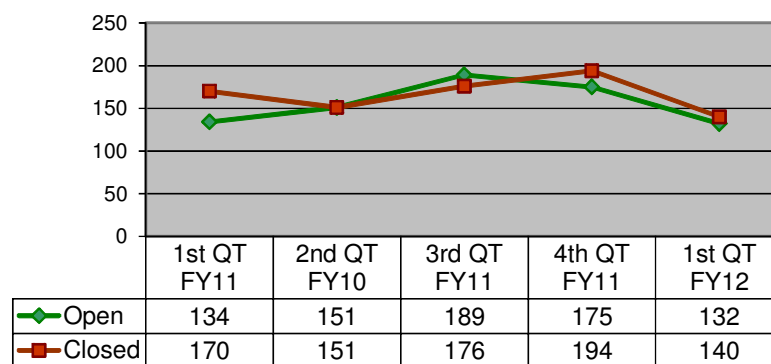
The graph on this page includes all In-home type cases (Protective Services Counseling PSC, Protective Services Supervision PSS, Protective Family Preservation PFP, Family Reunification PFR, Clinical Counseling Services CCS, Counseling Individual Services CIS, Post Adoption Treatment PAT, and Protective Services Supervision PSI).



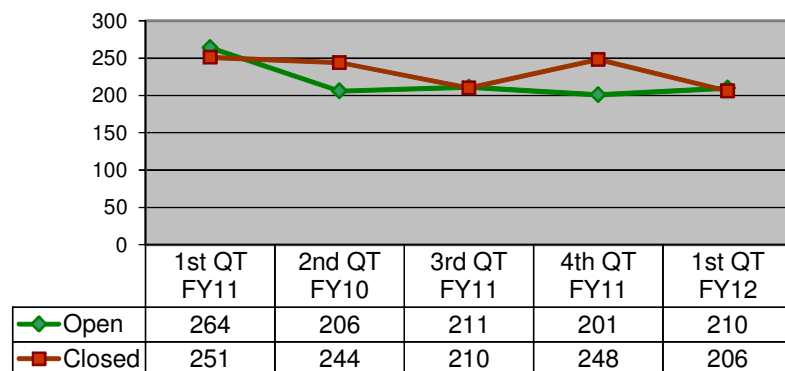
In-Home—New and Closed Cases

The graphs below display the number of cases that opened and closed during each quarter. Only a portion of cases open and close in the same quarter. A change in the average length of In-Home cases would show as a reduction in closed cases compared to new cases. Home study cases were excluded from this count.

Northern Region



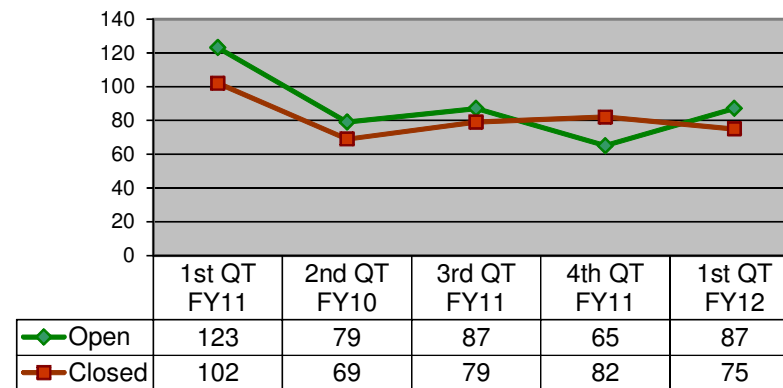
Salt Lake Valley Region



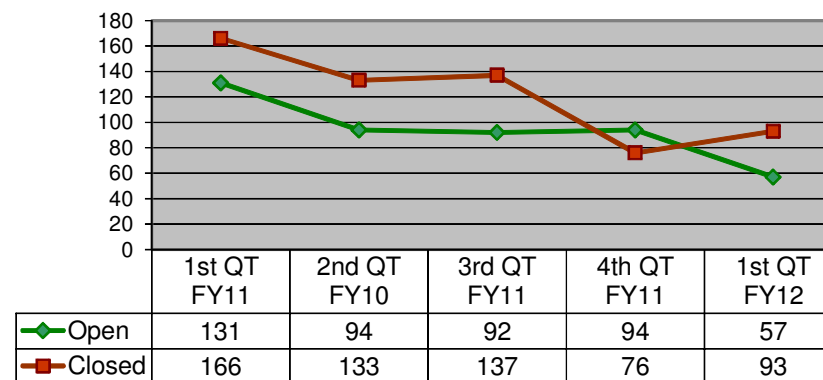
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Western Region



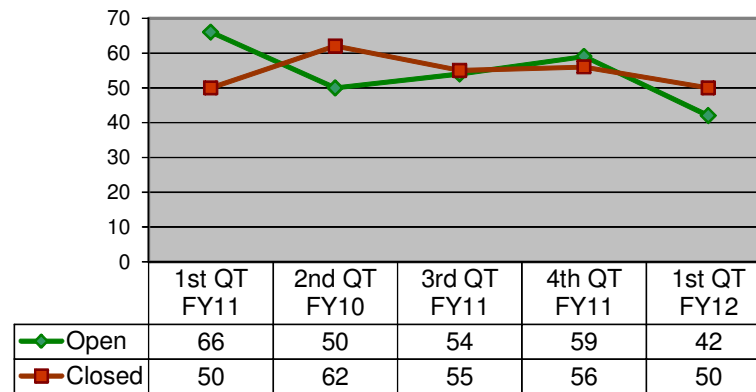
Eastern Region



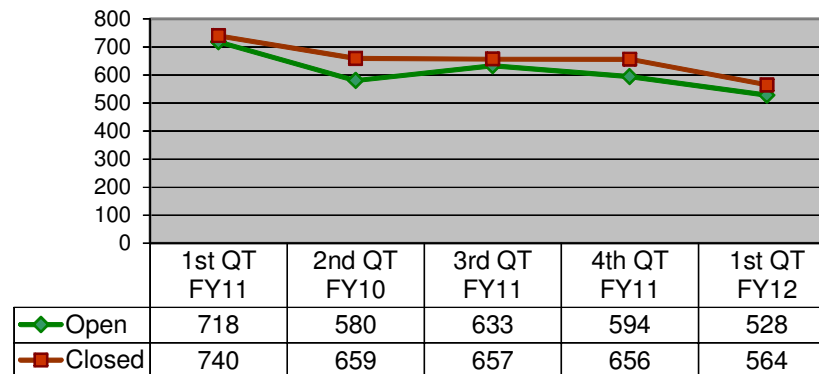
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Southwest Region



Division



In-Home—Case Types

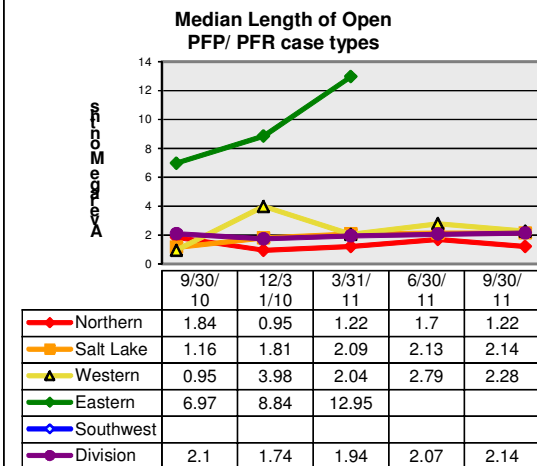
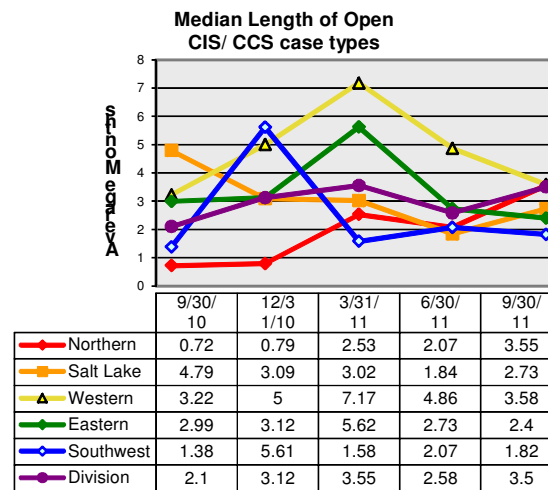
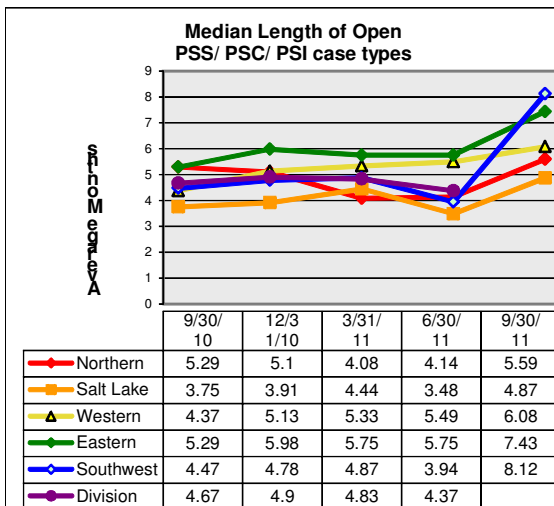
The table below shows the number of in-home cases served during the most recent quarter by case type. The table shows the variability in use of in-home codes across regions. In-Home services include: Clinical Counseling Services (CCS), Counseling Individual Services (CIS), Independent Home Study (IHS), Post Adoptive Treatment (PAT), Protective Family Preservation (PFP), Family Reunification (PFR), Protective Services Counseling (PSC), Protective Supervision Interstate (PSI), and Protective Services Supervision (PSS).

1st qt FY12

	CCS	CIS	IHS	PAT	PFP	PFR	PSC	PSI	PSS
Northern	29	105	595	29	105		242	24	1,181
Salt Lake		39	1,059	78	382	59	230	81	861
Western	80	16	490	79	8		17	28	879
Eastern	120	40	192				173	4	668
Southwest		72	244	28			40	28	504
Division	229	272	2,577	214	495	59	702	165	4,090

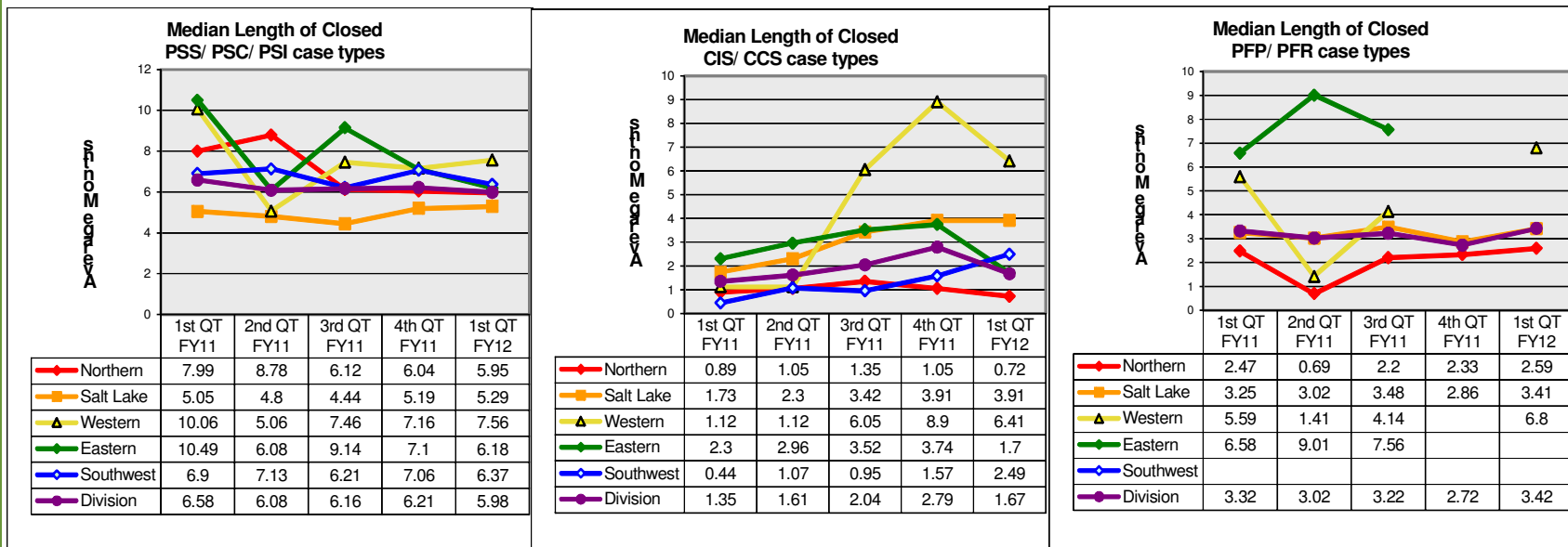
In-Home—Median Case Lengths on Open Cases

The median length of open in-home cases as measured on the last day of each quarter. This page previously reported average case lengths, but further investigation suggests that the median case length provides a better representation. The graphs below have been re-created with median values. Blank spaces indicate quarters with zero cases.



In-Home—Median Length at Closure

The median length of closed in-home cases as measured on the last day of each quarter. This page previously reported average case lengths, but further investigation suggests that the median case length provides a better representation. The graphs below have been re-created with median values. Blank spaces indicate quarters with zero cases.



In-Home—Case Process Review (CPR)

Below are the in-home CPR data. The Program and Practice improvement team (PPIT) is working to investigate why involvement in planning is lower. They have discovered some issues related to absent documentation and some related to having multiple parents in a family and not including all of them.

In-Home Cases										
		1	2	4.A1	4.A2	4.B	4.C	7	7	7
07/01/11 to 9/30/11	Cases Reviewed	Current plan	Initial plan on time	Mother involved	Father involved	Stepparent involved	Child involved	Visit month 1	Visit month 2	Visit month 3
Northern SAFE	271	98%	84%	53%		92%	48%	93%	95%	92%
Salt Lake Valley SAFE	266	96%	87%	81%		91%	73%	87%	83%	82%
Western SAFE	176	82%	76%	54%		83%	38%	90%	89%	75%
Eastern SAFE	171	99%	92%	78%		94%	80%	97%	95%	92%
Southwest SAFE	110	93%	73%	69%		77%	57%	90%	89%	87%
State SAFE	994	95%	84%	67%		90%	60%	92%	90%	86%
Goal		85%	85%	85%		85%	85%	85%	85%	85%

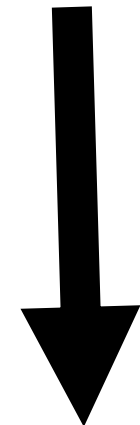
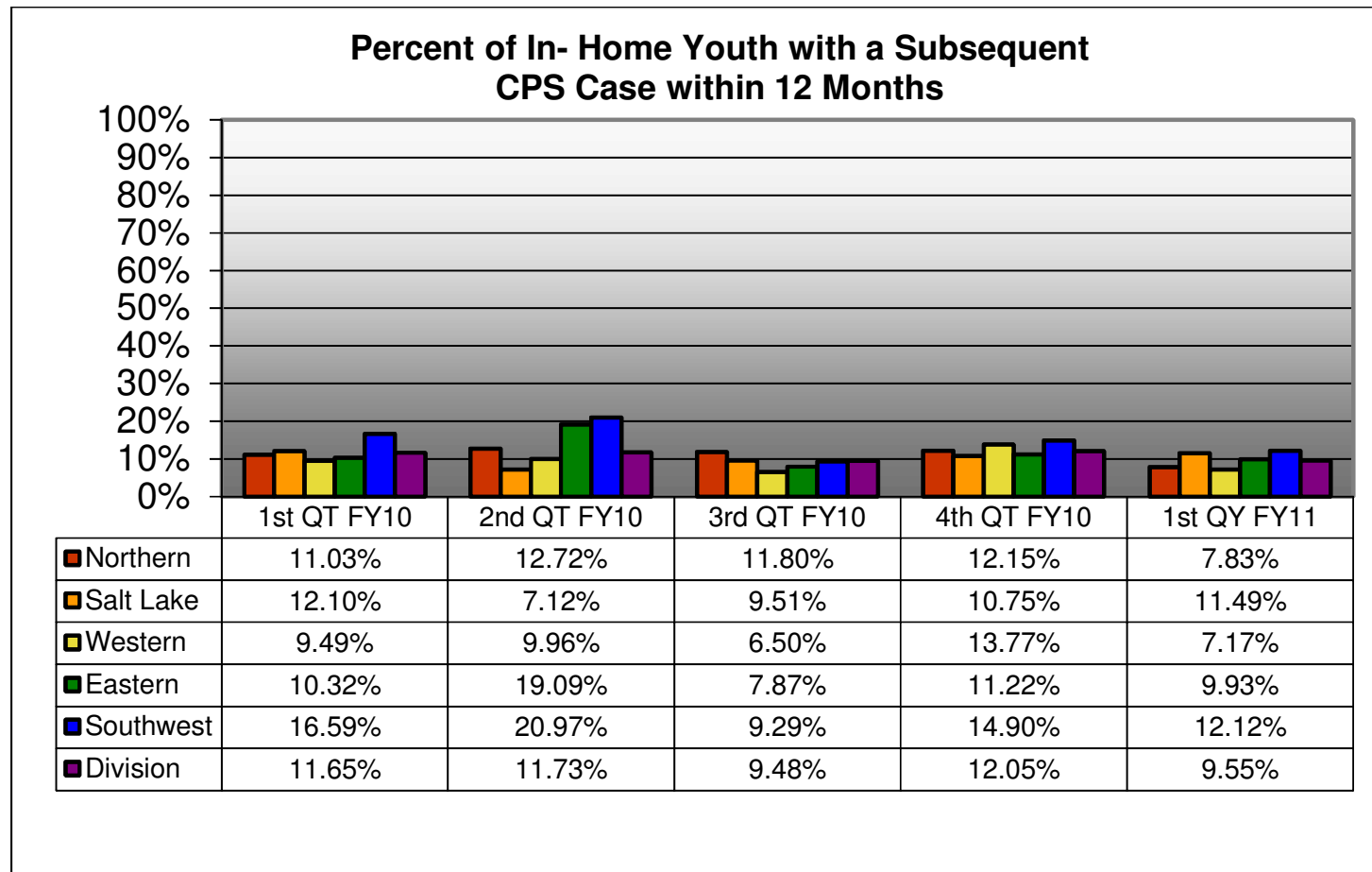
In-Home—Supervisor Finishing Touches Data

The Division of Child and Family Services, along with the Office of Services Review, conducts annual Qualitative Case Reviews (QCR) in each region of the state to measure Child and Family Outcomes and System Status on In-Home and Foster Care Cases. To assist in improving target areas, the Division has a supervisory review process called “Supervisor Finishing Touches.” Supervisors regularly review selected cases of their workers and enter the results in a form in SAFE, marking any follow-up action needed. The graph below displays results from the newly re-tooled review structure. Some forms may have been excluded from the figures below due to the way dates were recorded in SAFE, however that will not be the case for future reports.

Supervisor Finishing Touches - In-Home																
		CFT1	CFT2	CFT3	CFT4	CFA	CFP1	CFP2A	CFP2B	CFP2D	CFP2E	TA1	TA2	LTV1	LTV2	CPRQA1
07/01/11 to 9/30/11	Number of cases reviewed	Child and Family Team: Composition	Child and Family Team: Effectiveness	Child and Family Team: Coordination	Child and Family Team: Frequency	Child and Family Assessment	Planning Process	Involvement- Mothers	Involvement- Fathers	Involvement- Caregivers	Involvement- children (5+ years)	Tracking	Adaptation	Long Term View: Destination	Long Term View: Path	Policy Attachments
Northern	24	96%	100%	100%	100%	100%	92%	96%	79%	46%	63%	96%	96%	92%	92%	83%
Salt Lake Valley	57	88%	86%	93%	89%	75%	81%	79%	60%	49%	70%	89%	84%	65%	60%	65%
Western	1	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Eastern	3	67%	100%	67%	100%	33%	100%	100%	67%	67%	67%	100%	100%	67%	67%	100%
Southwest	25	76%	84%	84%	88%	52%	64%	92%	72%	32%	52%	96%	92%	60%	60%	40%
State	110	86%	89%	92%	92%	75%	80%	86%	67%	45%	65%	93%	89%	70%	67%	65%

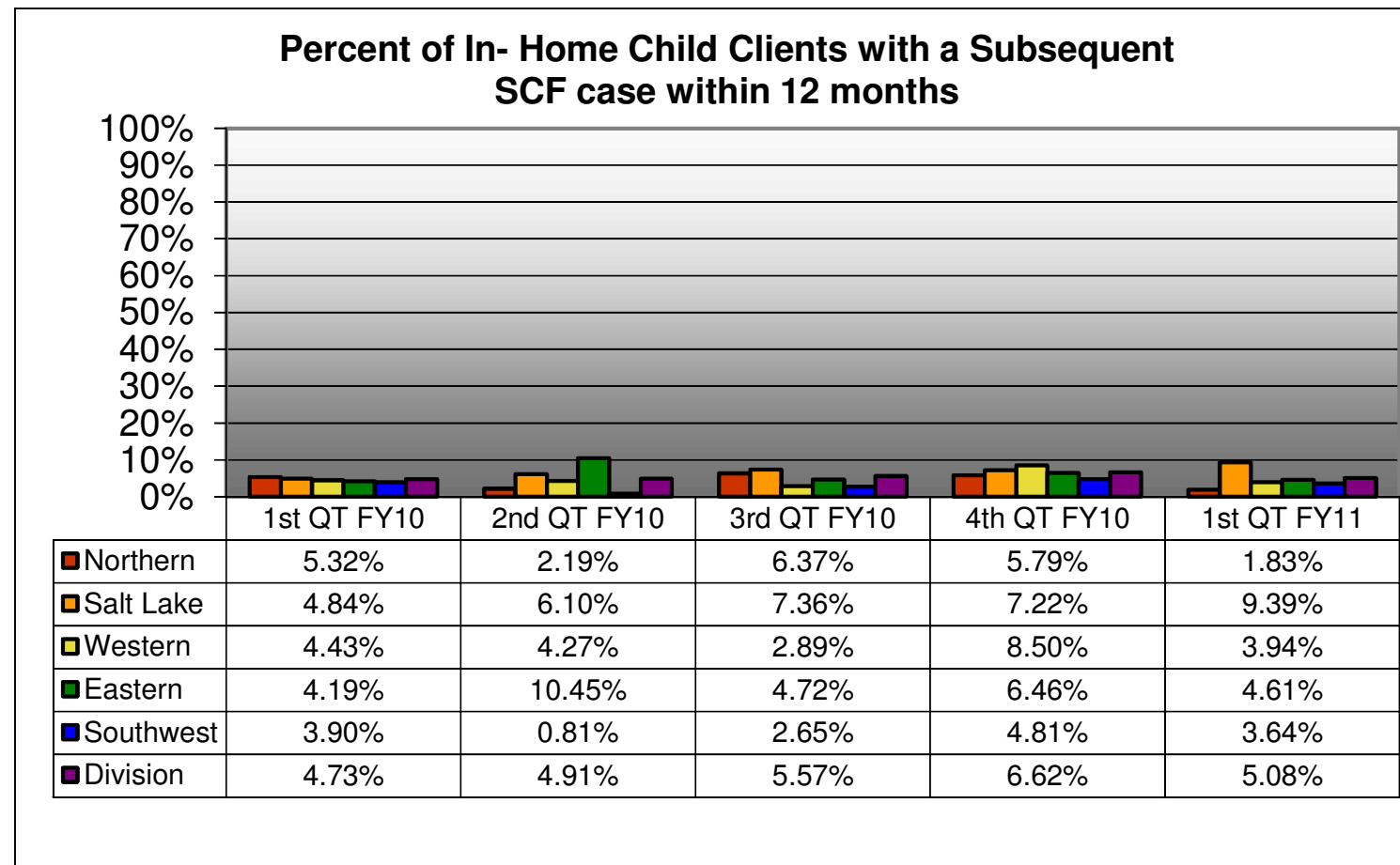
In-Home Outcomes—Percent of In-Home Child Clients with Subsequent Supported CPS Cases within 12 Months

Approximately 88% of in-home child clients do not experience additional abuse and neglect for at least the year following the end of in-home services. Data for subsequent involvement are pulled for cases that ended in the same timeframe one year back.



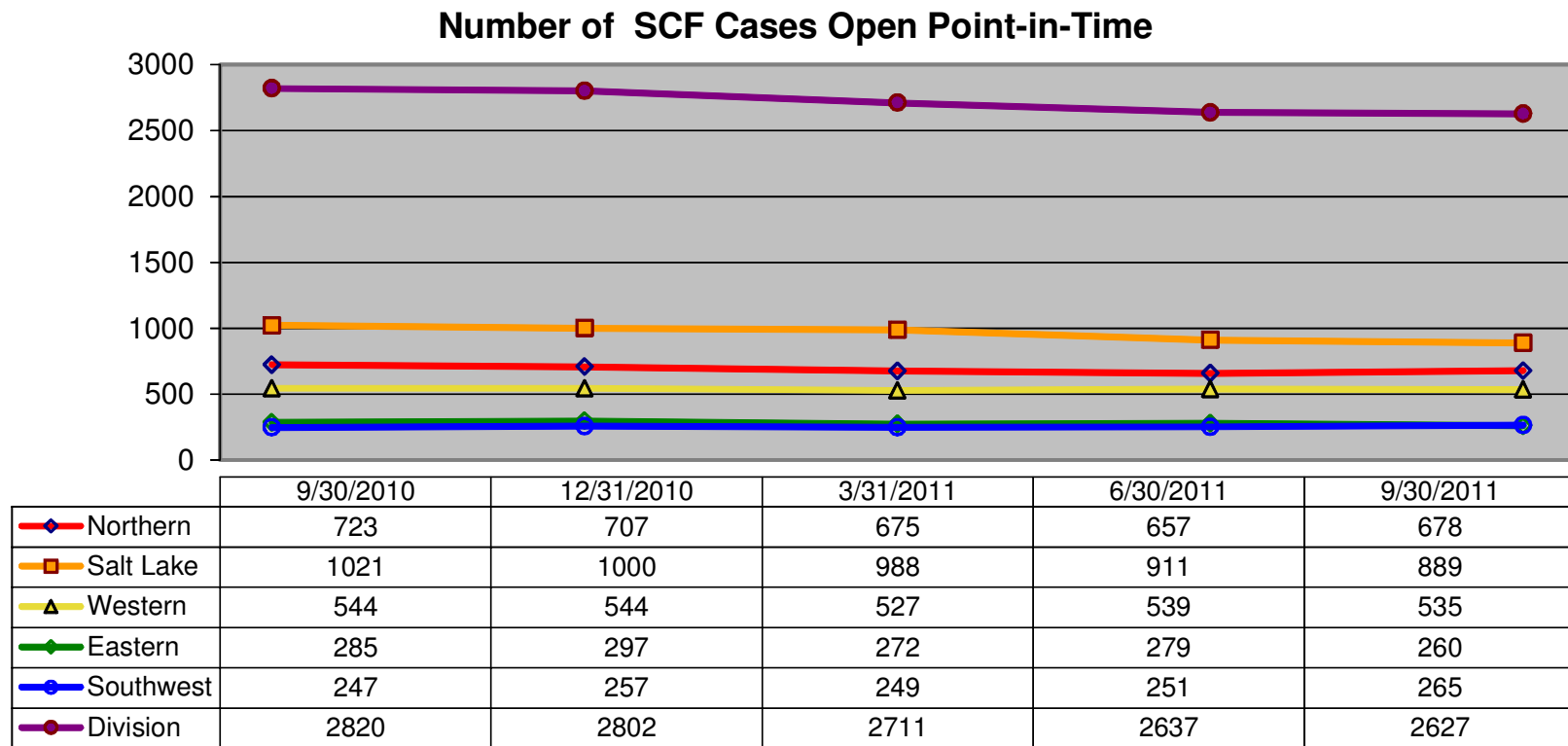
In-Home Outcomes—Percent of In-home Child Clients with a Subsequent Foster Care Case within 12 Months

Approximately 95% of in-home child clients successfully avoid out of home placements within the 12 months following the end of services. Data for subsequent involvement are pulled for cases that ended in the same timeframe one year back. A subsequent case is only counted if it starts more than 30 days after the initial case closes.



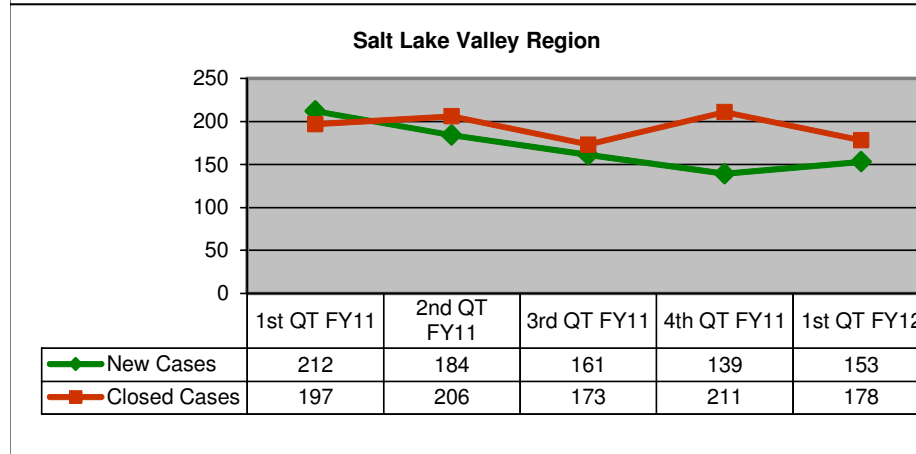
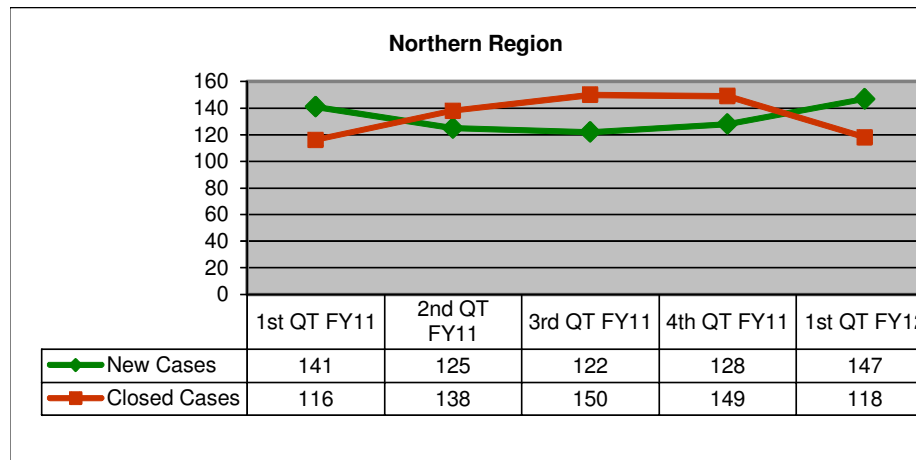
SCF—Foster Care Cases Open on the Last Day of the Quarter

The chart below shows the number of open SCF cases on the last day of each quarter by region. The number of children receiving foster care services has declined recently.



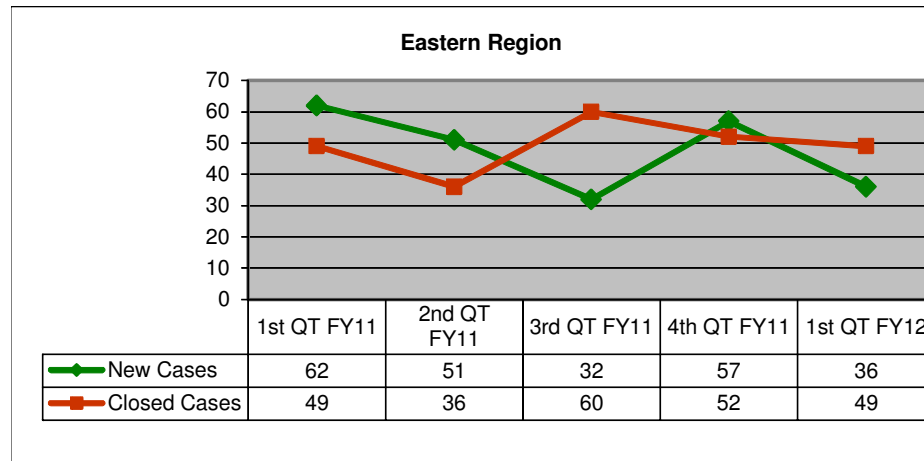
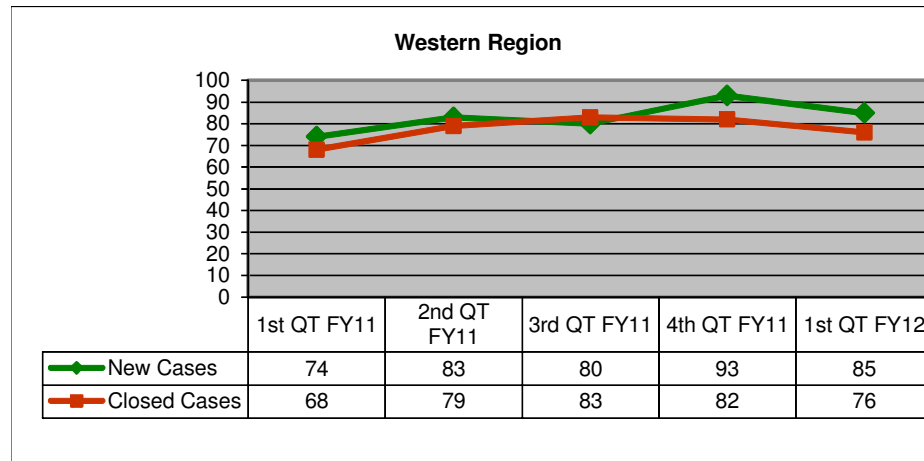
SCF—Number of New and Closed Foster Care Cases

The graphs below display the number of cases that opened and closed during each quarter. The median case length is just over 12.5 months as seen on page 33, therefore only a portion of cases open and close in the same quarter. An increase in the median length of Foster Care cases would show as a reduction in closed cases compared to new cases.



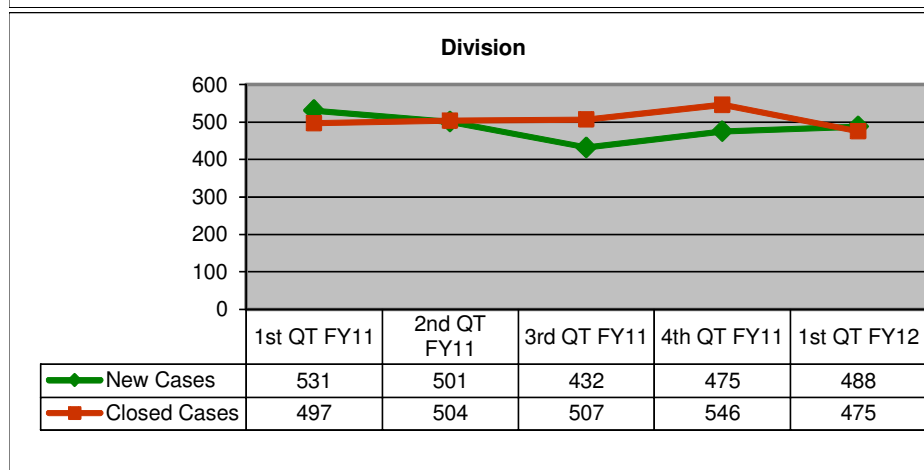
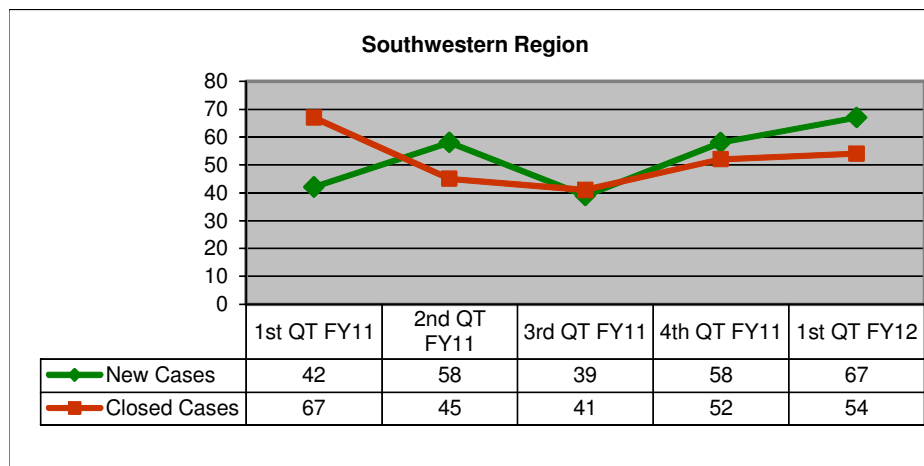
SCF—Number of New and Closed Foster Care Cases

The graphs below display the number of cases that opened and closed during each quarter. The median case length is just over 12.5 months as seen on page 33, therefore only a portion of cases open and close in the same quarter. An increase in the median length of Foster Care cases would show as a reduction in closed cases compared to new cases.

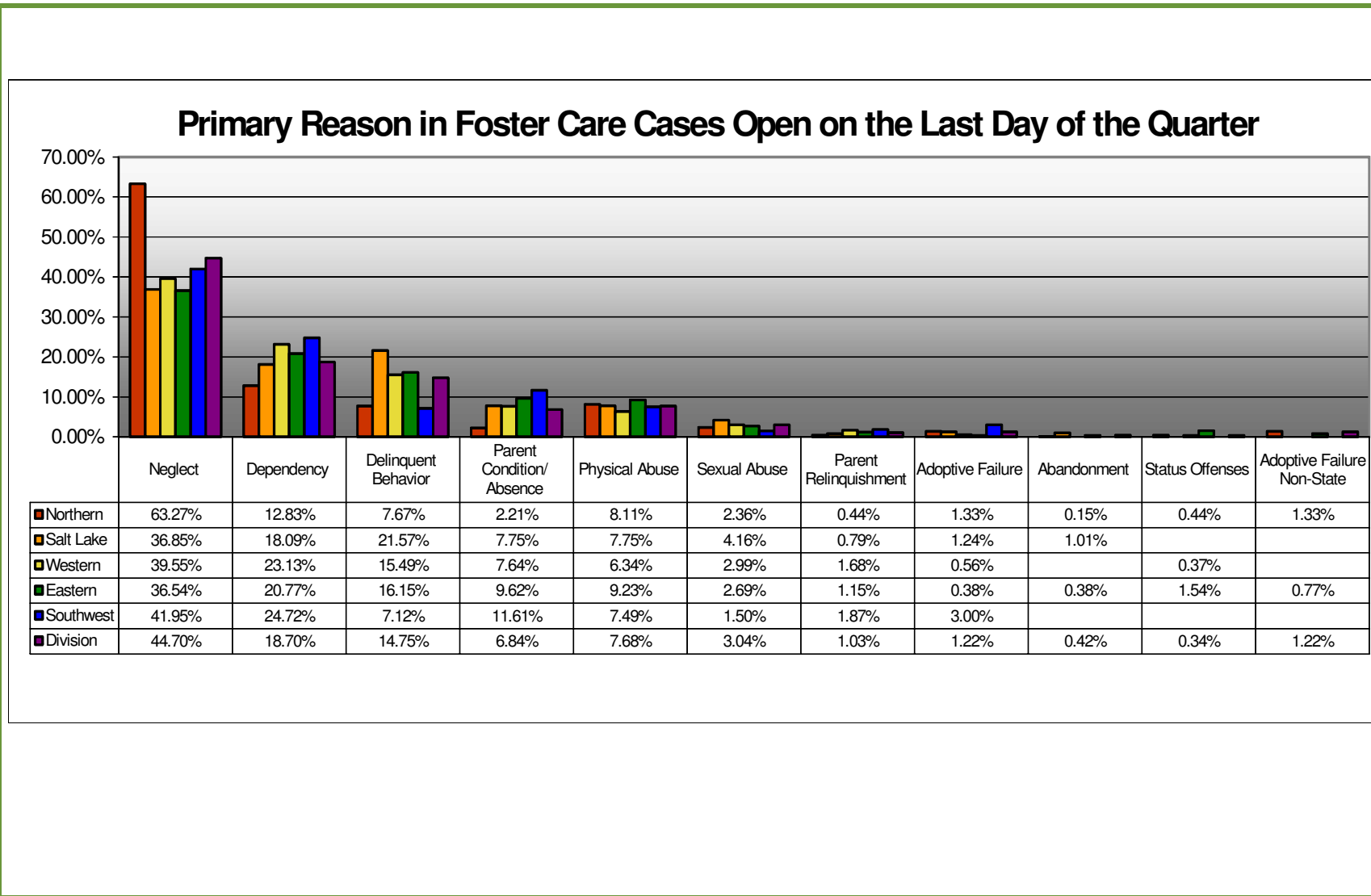


SCF—Number of New and Closed Foster Care Cases

The graphs below display the number of cases that opened and closed during each quarter. The median case length is just over 12.5 months as seen on page 33, therefore only a portion of cases open and close in the same quarter. An increase in the median length of Foster Care cases would show as a reduction in closed cases compared to new cases.



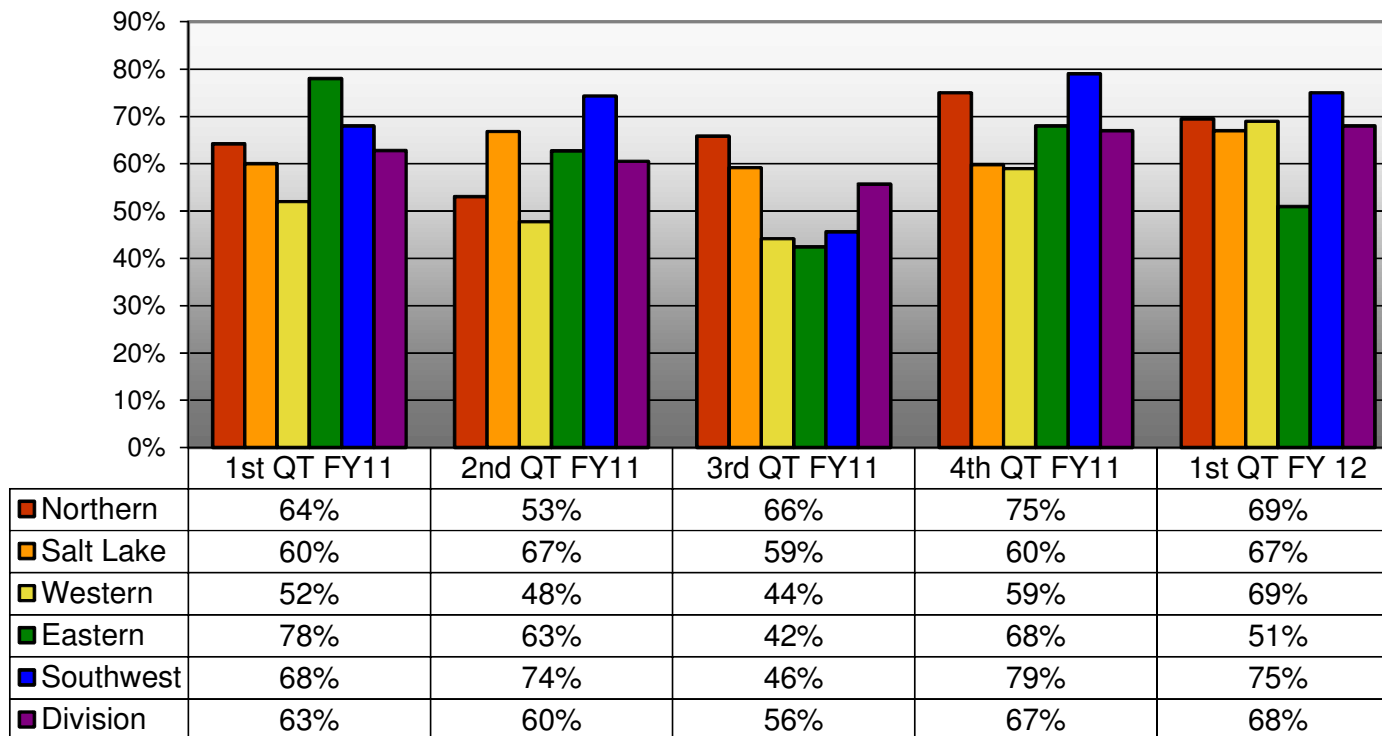
SCF— Foster Care Cases by Primary Reason



SCF—Proportion of Removals where Substance Abuse is a Contributing Factor

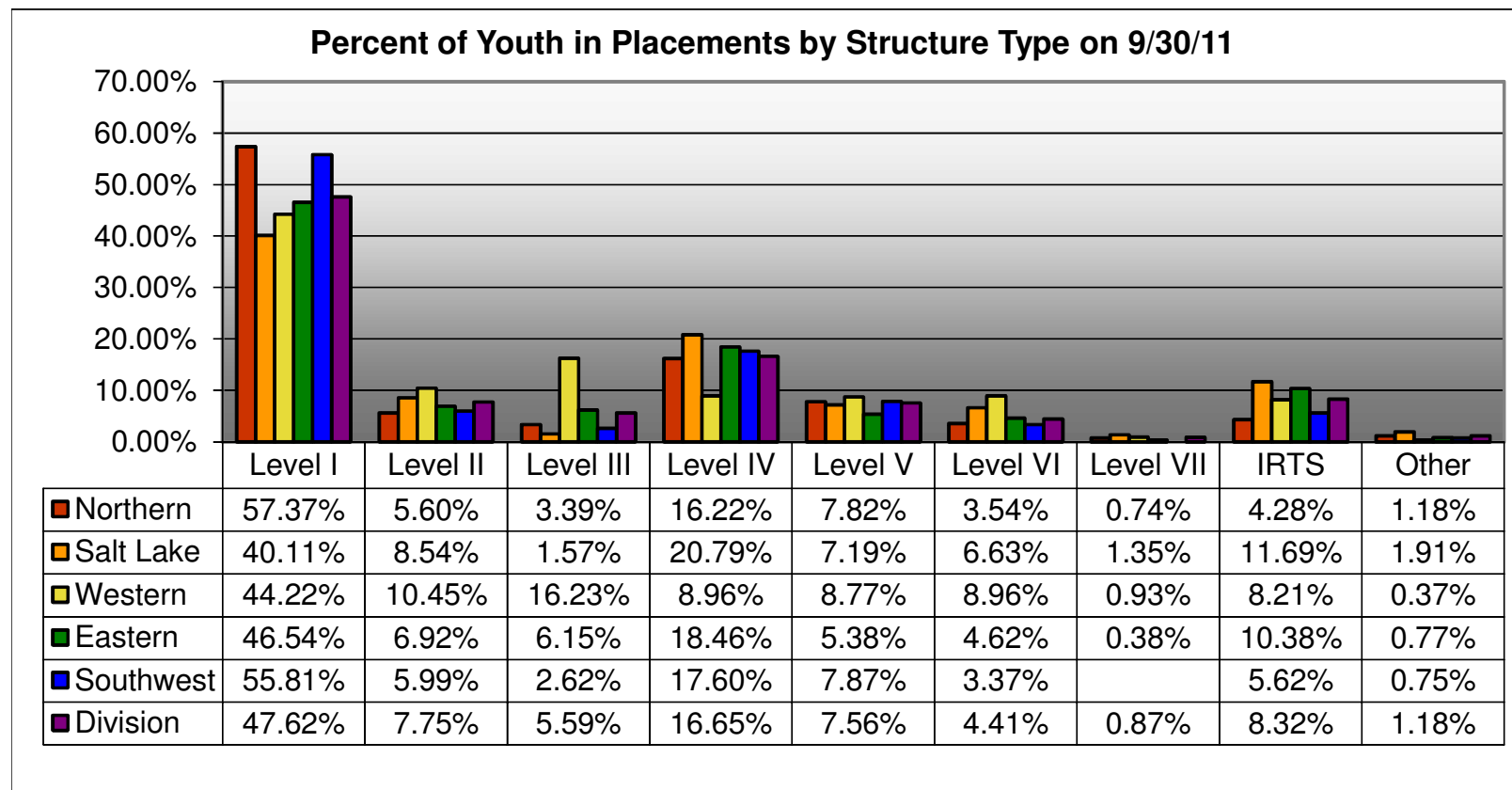
The chart below shows the percent of total removals where there was a case contributing factor of drug abuse, alcohol abuse, fetal drug addiction, or fetal alcohol.

Number of Removals with Substance Abuse as a Contributing Factor

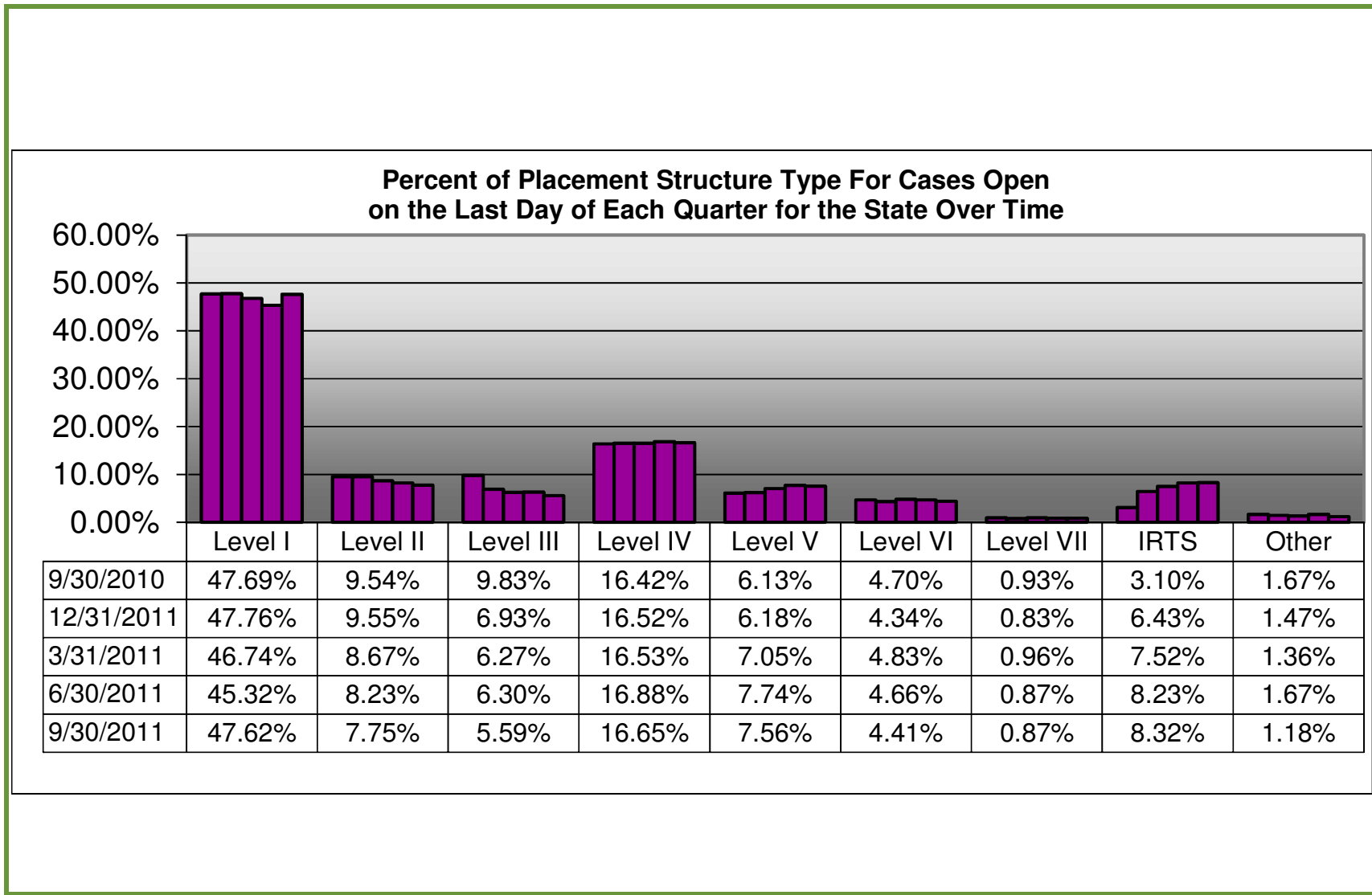


SCF—Percent of Youth in Placements by Structure on the Last Day of the Quarter

Level I, II, and III are family home foster care. Level IV through VII are group homes. Level IRTS is special needs care. Youth in the “Other” category have run away and are therefore not currently in a placement.

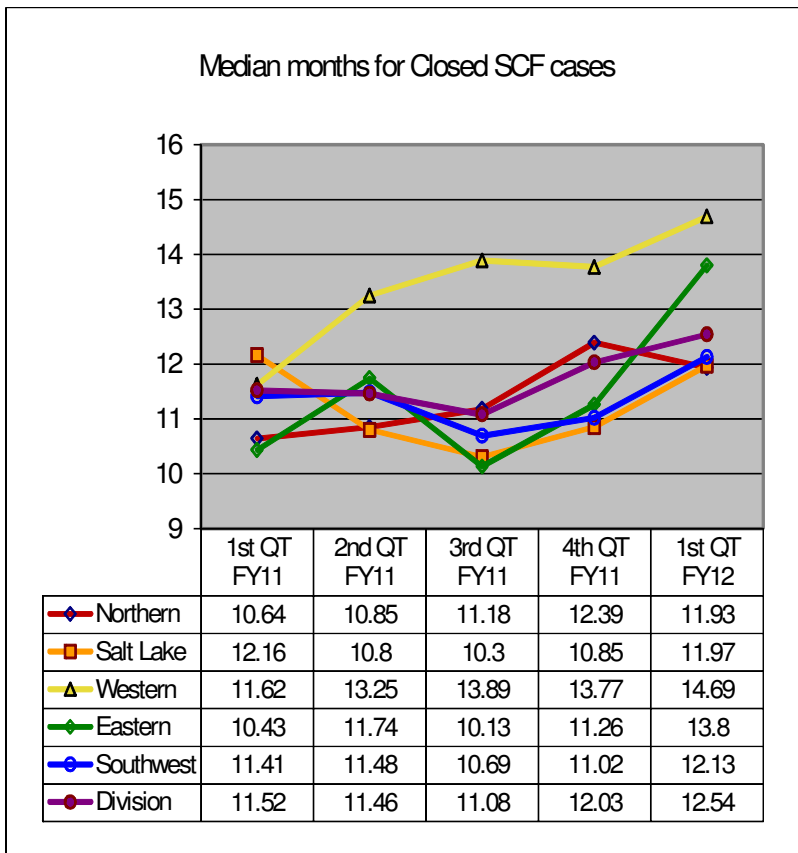


SCF—Percent of Youth in Placements by Structure

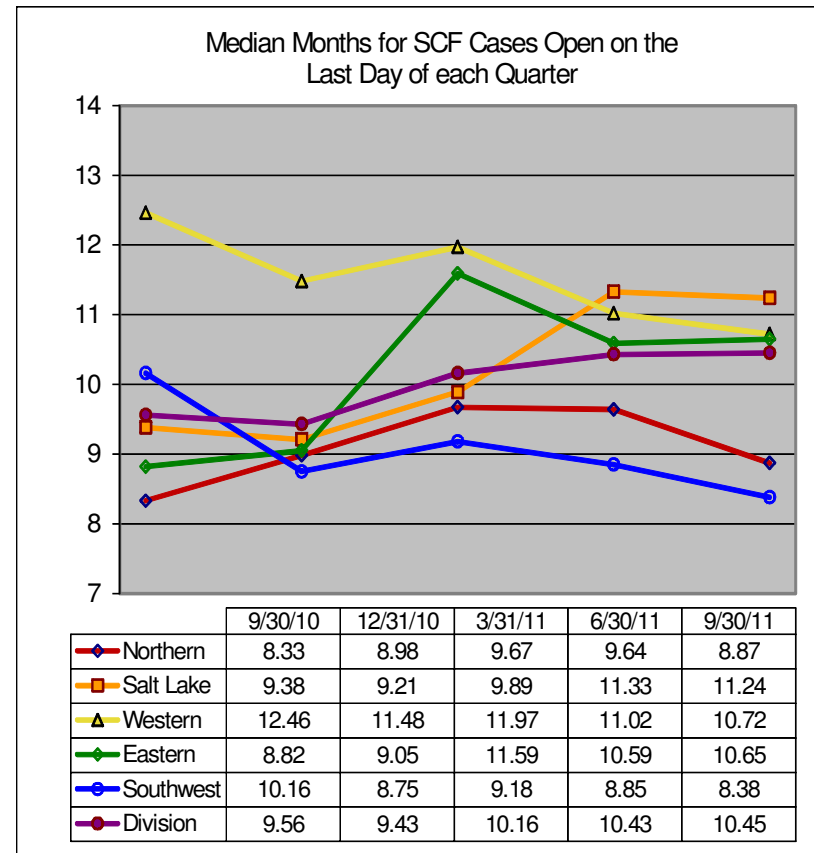


SCF—Median Length of Foster Care Cases

The length of cases measured at the time they close varies widely depending on what particular cases close each quarter. Large changes in the Median length are more common in regions with fewer case contributing to the measure. A measure of the length of cases open at a point in time show more stability in case length across time.



r_scf_cl_avgmosbygoal



r_scf_sv_avgmos_bygoal_off

SCF—Case Process Review: Foster Care Placement

Foster Care CPR data are displayed on the next five pages.

Below is the information on placement decision making. Note that on the question regarding proximity to parents, the QA question reviews whether caseworkers considered proximity to parents when making the placement decision. The SAFE data indicates if the child is currently placed in proximity to their parents. Lack of available foster parents may impact the ability of workers to place children close to their families, especially in rural regions.

The Program Improvement Team has found that the division is doing better at giving information to providers than is reflected in these numbers. The documentation is often located in the provider notes record which is not queried by this report. A strategy will be used to determine how to proceed with trying to measure this more accurately between reviews.

Foster Care Cases - Placement				
		I.A.2	I.A.4	I.A.5
4/1/11 to 9/30/11	# Cases Reviewed	Locate kin	Proximity to parents	Info to provider
Northern SAFE	766	97%	80%	43%
Salt Lake Valley SAFE	1048	73%	79%	26%
Western SAFE	595	70%	82%	15%
Eastern SAFE	321	90%	69%	42%
Southwest SAFE	1048	73%	79%	26%
State SAFE	3025	81%	78%	30%
Goal		85%	85%	85%

SCF—Health

Below are foster care data on initial, annual, and follow-up health, mental health, and dental activities. Qualitative reviews indicate performance is close to the goal in meeting children's health care needs. The Project Improvement Team (PIT) and the Fostering Healthy Children (FHC) teams are looking at performance by placement providers and workers.

Foster Care Cases - Health				
		II.1	II.3	II.5
4/1/11 to 9/30/11	# Cases Reviewed	Initial or annual health	Initial or annual mental health	Initial or annual dental
Northern SAFE	777	85%	81%	91%
Salt Lake Valley SAFE	1060	77%	81%	83%
Western SAFE	612	78%	68%	86%
Eastern SAFE	318	74%	80%	83%
Southwest SAFE	304	83%	84%	91%
State SAFE	3071	79%	79%	86%
Goal		85%	85%	85%

SCF—Case Planning

SCF CPR data on case planning is below. The PIT team has been investigating the low involvement in planning and has discovered that workers frequently do not correctly document their efforts in involving parents in planning. The training team is also working on a purposeful visiting curriculum to train workers.

Foster Care Cases - Planning							
		IV.A.1	IV.A.2	IV.A.3mo	IV.A.3fa	IV.A.3sp	IV.A.3.ch
4/1/11 to 9/30/11	# Cases Reviewed	Current plan	Initial plan on time	Mother involved	Father involved	Stepparent involved	Child involved
Northern SAFE	777	98%	82%	71%	47%	32%	83%
Salt Lake Valley SAFE	1060	92%	84%	72%	54%	40%	87%
Western SAFE	612	84%	74%	61%	42%	28%	78%
Eastern SAFE	318	95%	82%	75%	57%	67%	87%
Southwest SAFE	304	86%	79%	72%	51%	29%	85%
State SAFE	3071	92%	81%	70%	49%	37%	84%
Goal		85%	85%	85%	85%	85%	85%

SCF—Visit Performance

Division performance on meeting the required visits in foster care are indicated below. All visit data are extracted from the SAFE system. There has been an improvement in performance related to private visits with child. The month six percent-ages tend to be slightly lower because workers have not completed their documentation for the prior month.

Foster Care Cases - Visits																			
4/1/11 to 9/30/11	# Cases Reviewed	IB1.mo1 Caretaker Visits	IB1.mo2 Caretaker Visits	IB1.mo3 Caretaker Visits	IB1.mo4 Caretaker Visits	IB1.mo5 Caretaker Visits	IB1.mo6 Caretaker Visits	IB2.mo1 Child Visits	IB2.mo2 Child Visits	IB2.mo3 Child Visits	IB2.mo4 Child Visits	IB2.mo5 Child Visits	IB2.mo6 Child Visits	IB4.mo1 Child Private visits	IB4.mo2 Child Private visits	IB4.mo3 Child Private visits	IB4.mo4 Child Private visits	IB4.mo5 Child Private visits	IB4.mo6 Child Private visits
Northern SAFE	777	98%	98%	97%	99%	97%	96%	98%	98%	97%	98%	97%	95%	91%	91%	90%	95%	93%	91%
Salt Lake Valley SAFE	1060	96%	96%	96%	96%	97%	95%	96%	95%	96%	96%	95%	95%	89%	89%	91%	91%	91%	90%
Western SAFE	612	97%	94%	95%	93%	92%	86%	97%	96%	96%	94%	92%	87%	84%	83%	79%	77%	79%	71%
Eastern SAFE	318	99%	99%	97%	97%	97%	98%	100%	98%	98%	96%	97%	97%	93%	90%	94%	89%	94%	93%
Southwest SAFE	304	96%	94%	96%	95%	96%	95%	94%	92%	95%	95%	94%	91%	90%	89%	88%	87%	86%	84%
State SAFE	3071	97%	97%	96%	96%	96%	94%	97%	96%	96%	96%	95%	93%	89%	88%	88%	88%	89%	86%
Goal		85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

SCF—Supervisor Finishing Touches Data

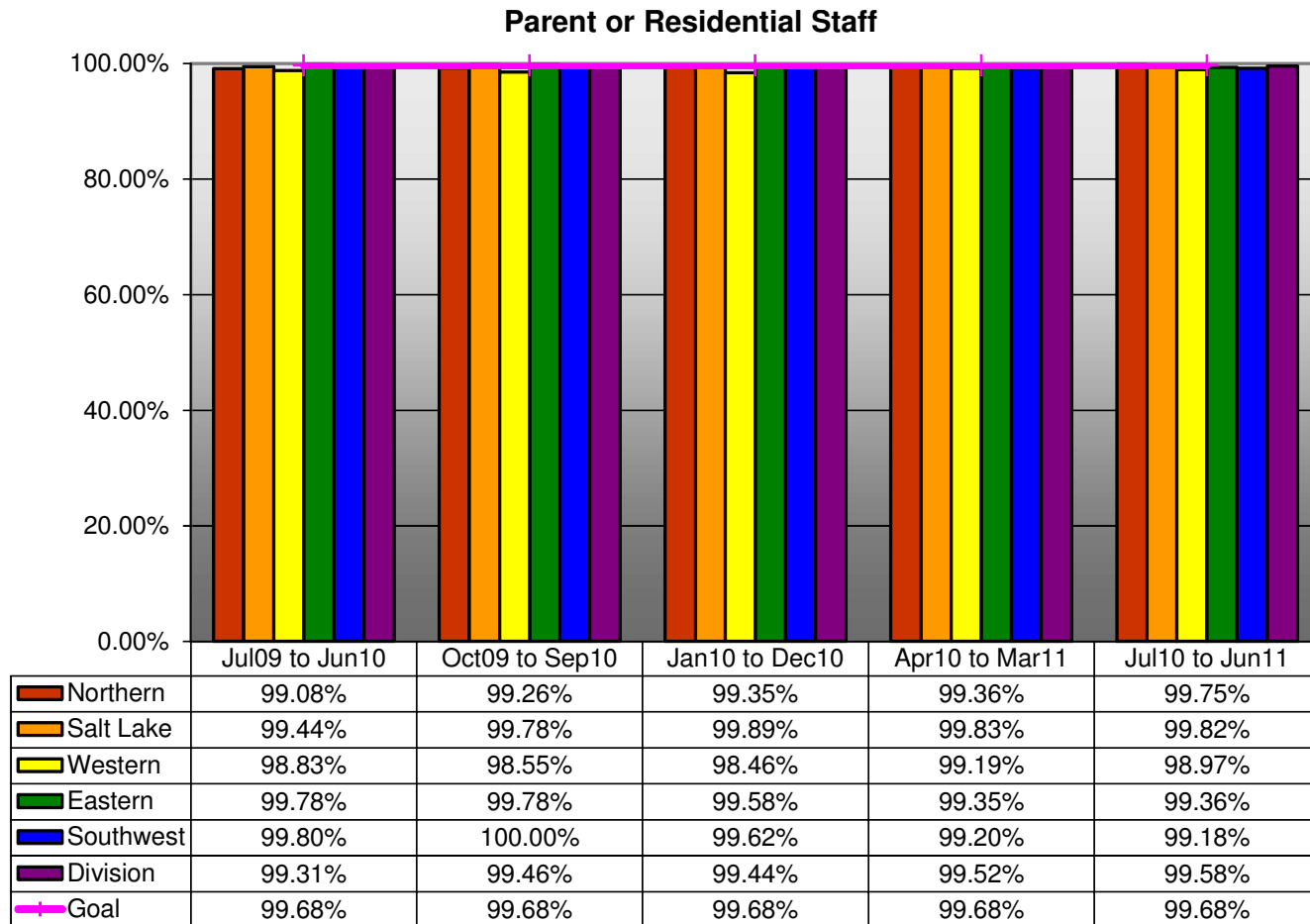
The Division of Child and Family Services, along with the Office of Services Review, conduct annual Qualitative Case Reviews (QCR) in each region of the state to measure Child and Family Outcomes and System Status on In-Home and Foster Care Cases. Below are the Foster Care Data. To assist in improving target areas, the Division has a supervisory review process called “Supervisor Finishing Touches”. Supervisors regularly review selected cases of their workers and enter the results in a form in SAFE, marking any follow-up action needed.

Some forms may have been excluded from the figures below due to the way dates were recorded in SAFE, however that will not be the case for future reports.

Supervisor Finishing Touches - Foster Care																
		CFT1	CFT2	CFT3	CFT4	CFA	CFP1	CFP2A	CFP2B	CFP2D	CFP2E	TA1	TA2	LTV1	LTV2	CPRQA1
4/1/11 to 9/30/11	Number of cases reviewed	Child and Family Team: Composition	Child and Family Team: Effectiveness	Child and Family Team: Coordination	Child and Family Team: Frequency	Child and Family Assessment	Planning Process	Involvement- Mothers	Involvement- Fathers	Involvement- Caregivers	Involvement- children (5+ years)	Tracking	Adaptation	Long Term View: Destination	Long Term View: Path	Policy Attachments
Northern	122	95%	98%	100%	100%	98%	96%	71%	49%	70%	64%	96%	96%	83%	83%	75%
Salt Lake Valley	220	87%	85%	89%	89%	76%	85%	58%	41%	81%	60%	87%	86%	75%	69%	70%
Western SAFE	16	94%	88%	94%	94%	88%	81%	69%	75%	94%	75%	94%	88%	100%	100%	69%
Eastern	45	98%	96%	98%	98%	87%	96%	71%	44%	96%	60%	93%	93%	96%	96%	96%
Southwest	69	81%	80%	86%	84%	61%	81%	61%	49%	78%	54%	80%	80%	64%	58%	67%
State	472	89%	89%	92%	92%	81%	88%	63%	46%	79%	61%	89%	89%	78%	74%	73%

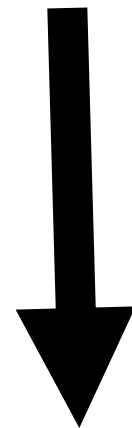
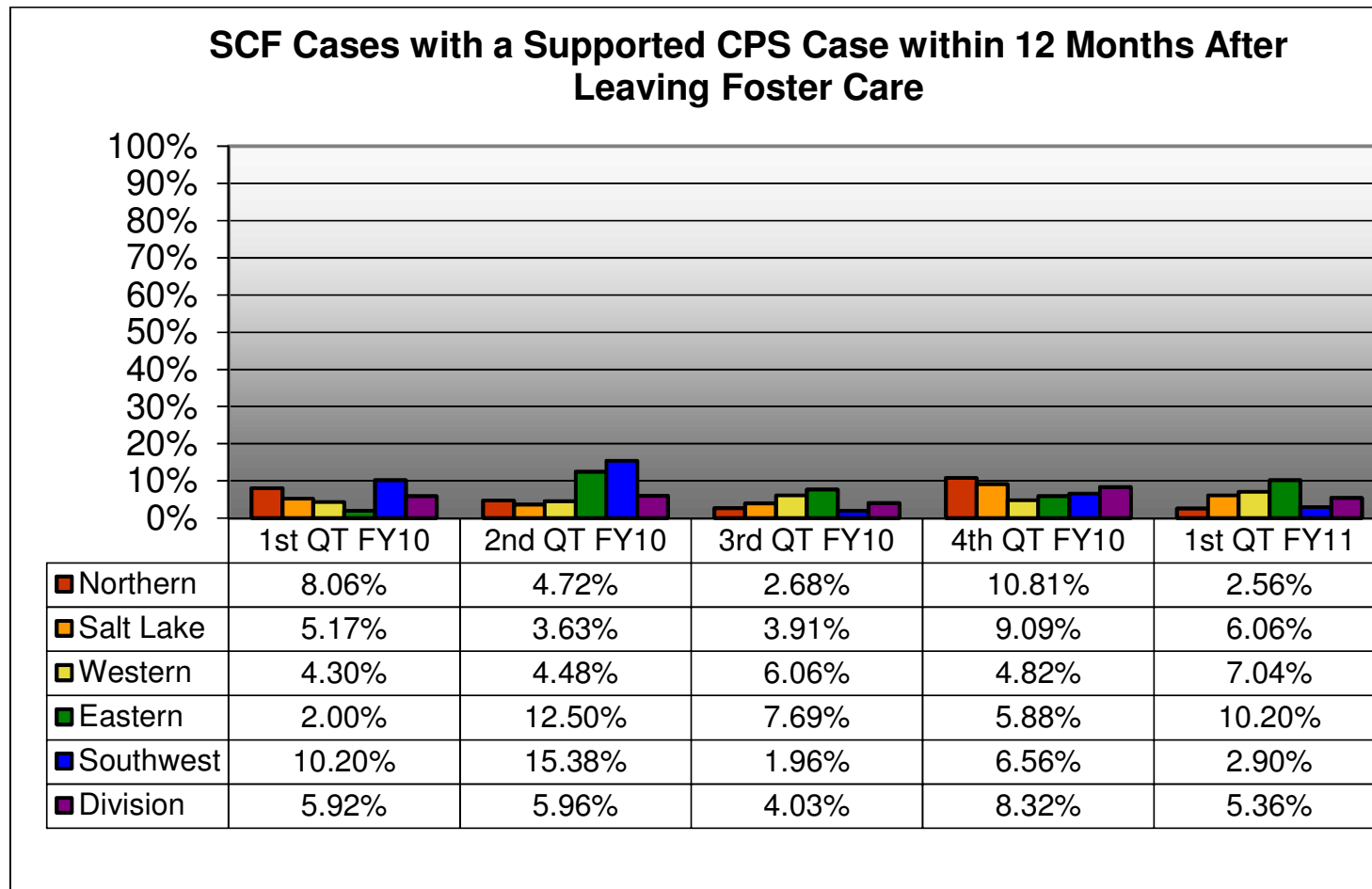
SCF Outcomes—Safety Measure 2: Abuse by Foster Parents, Residential Staff

The second safety data measure is of all children served in foster care, what percent were NOT victims of a supported case of maltreatment by a foster parent or facility staff member during the year. The national standard set by the federal government is 99.68% or higher based on FY04 data from 37 states. The range for this quarter was 99.26% to 100%.



SCF Outcomes—Percent of SCF Children Exiting Care with a Subsequent Supported CPS Case within 12 Months

Over 95% of children who leave foster care avoid subsequent abuse and neglect during the 12 months after leaving foster care during the most recent quarter. Data for subsequent involvement are pulled for cases that ended in the same timeframe one year back.

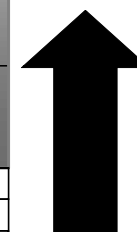
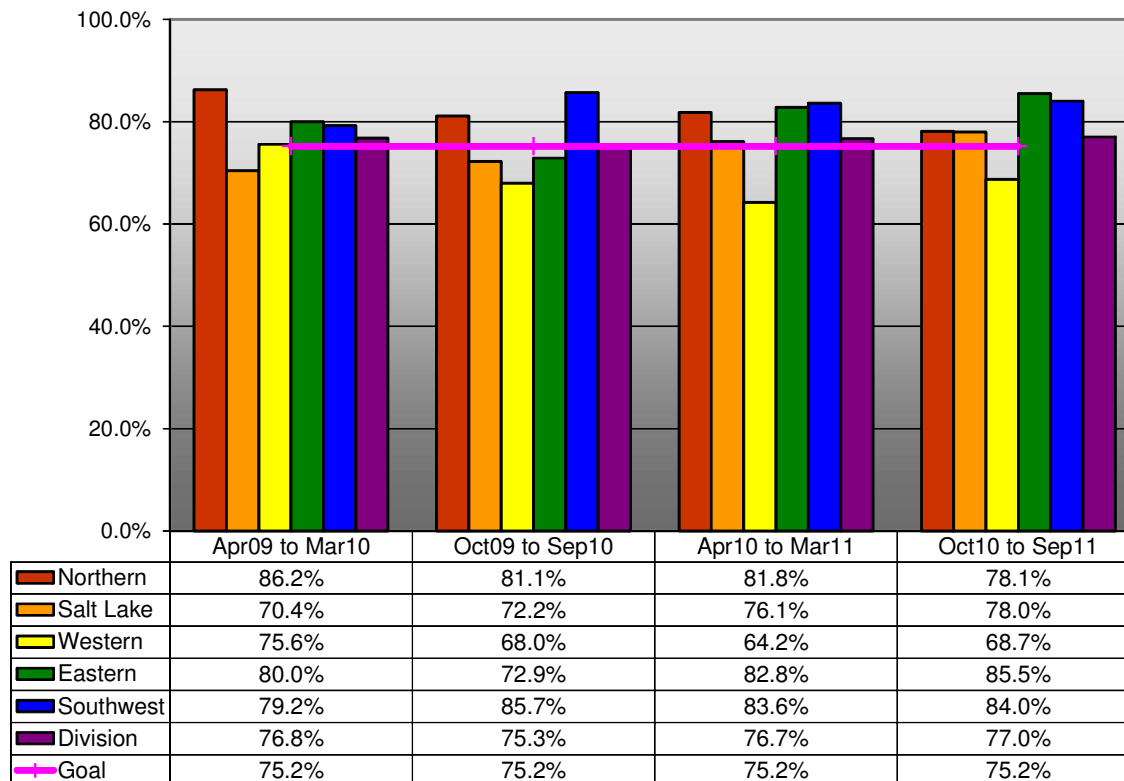


Permanency Composite 1—Timeliness and Permanency of Reunification

Measure 1—Timeliness of reunification

Measure 1 of this composite is of all children discharged from foster care to reunification who had been in foster care for 8 days or longer, what percent were reunified in less than 12 months from the date of the latest removal from home. There is no national standard set for individual measures, however the national 75th percentile on this measure is 75.2%.

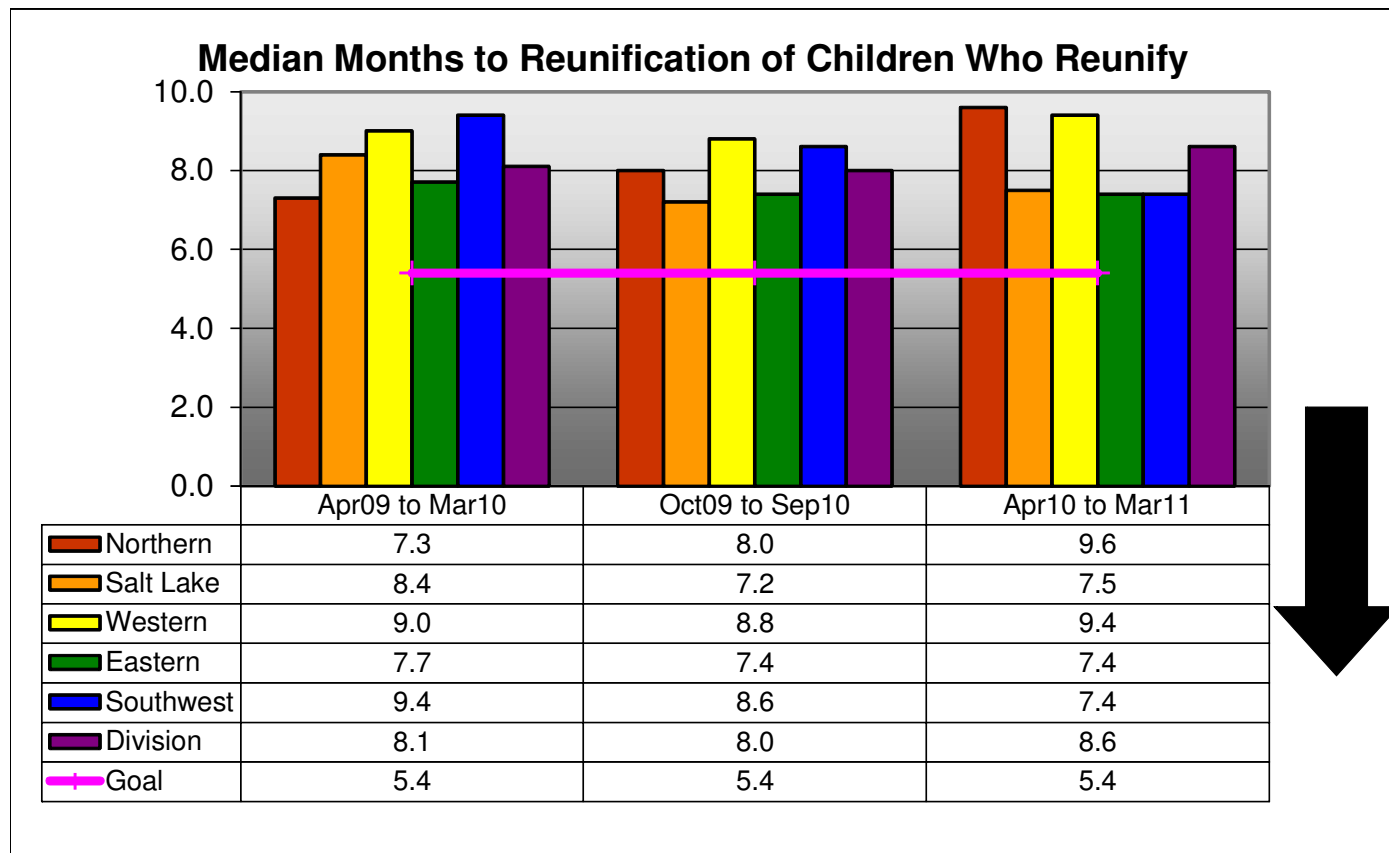
Percent of Children Who Reunify in Less than 12 Months



Permanency Composite 1—Timeliness and Permanency of Reunification

Measure 2—Timeliness of reunification

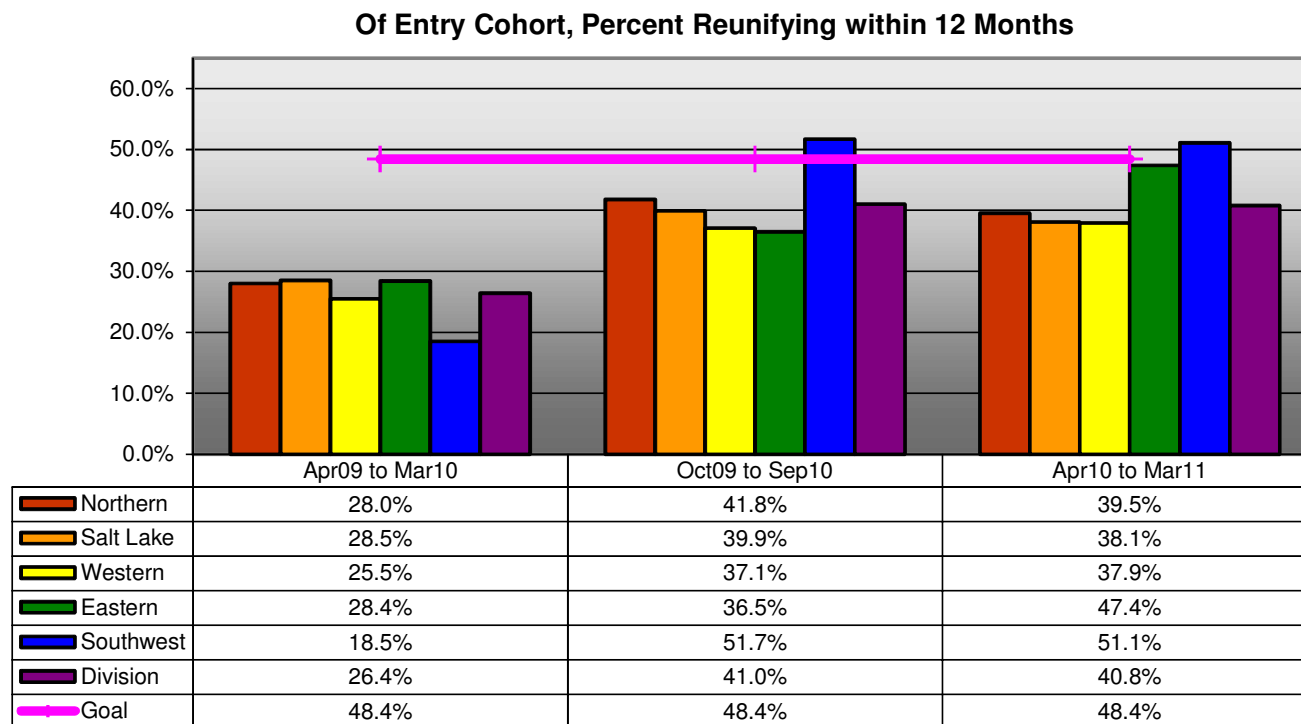
Measure two is of all children who were discharged from foster care to reunification, and who had been in foster care for 8 days or longer, what was the median length of stay in months from the date of discharge to reunification. The national 75th percentile on this measure is 5.4 months.



Permanency Composite 1—Timeliness and Permanency of Reunification

Measure 3—Timeliness of reunification

Of all children who entered foster care for the first time in the 6-month period, and who remained in foster care for 8 days or longer, what percent were discharged from foster care to reunification in less than 12 months from the date of latest removal from home. The national 75th percentile is 48.3%.

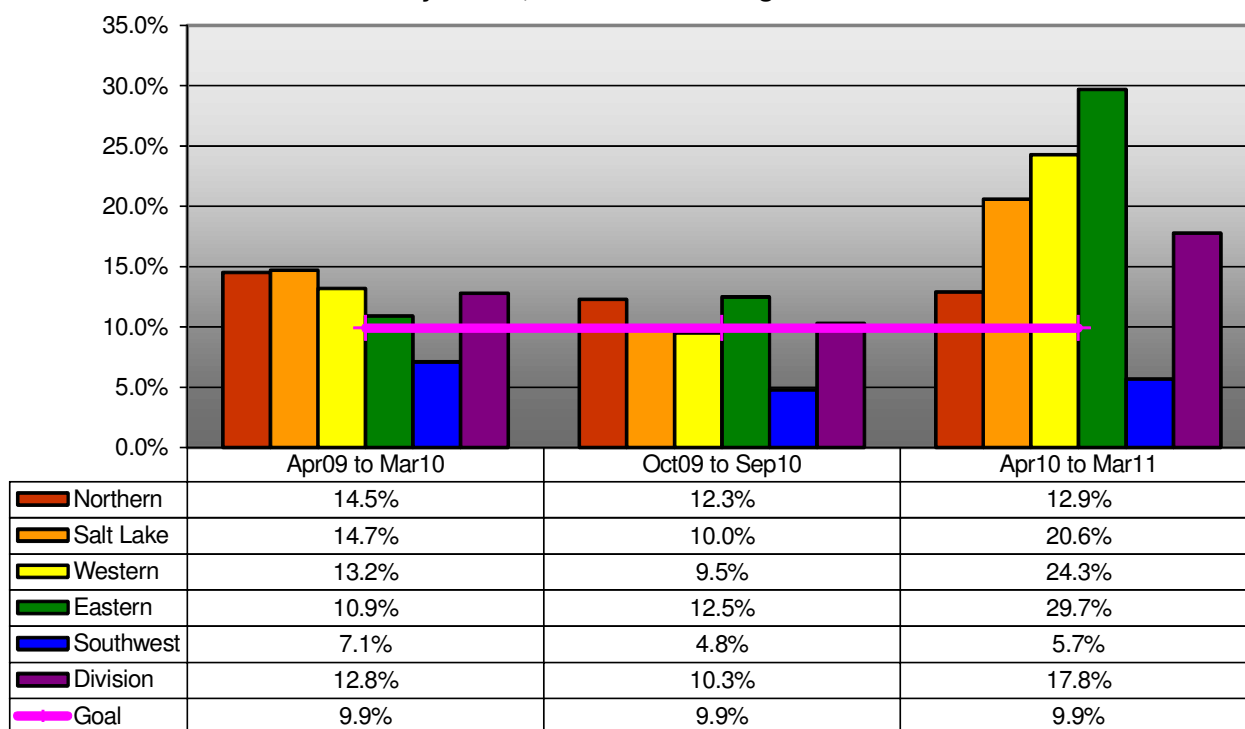


Permanency Composite 1—Timeliness and Permanency of Reunification

Measure 4—Permanency of reunification

Of all children who were discharged from foster care to reunification in the 12-month time period, what percent re-entered foster care in less than 12 months from the date of discharge. The national 75th percentile is 9.9%.

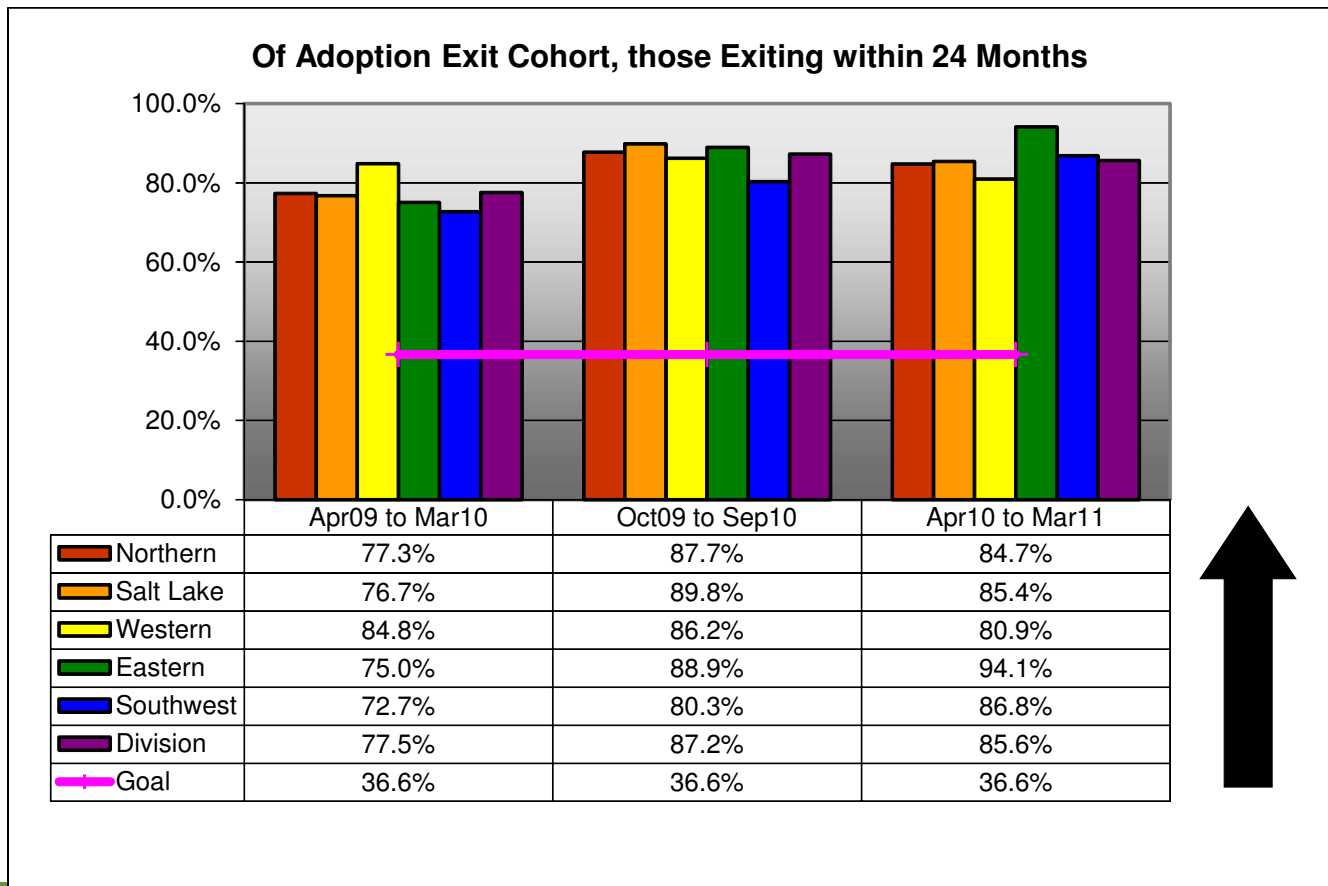
This data processing method is currently being assessed for accuracy. The increase seen in this last measurement period will be monitored.



Permanency Composite 2—Timeliness of Adoptions

Measure 1—Timeliness of adoptions of children discharged from foster care.

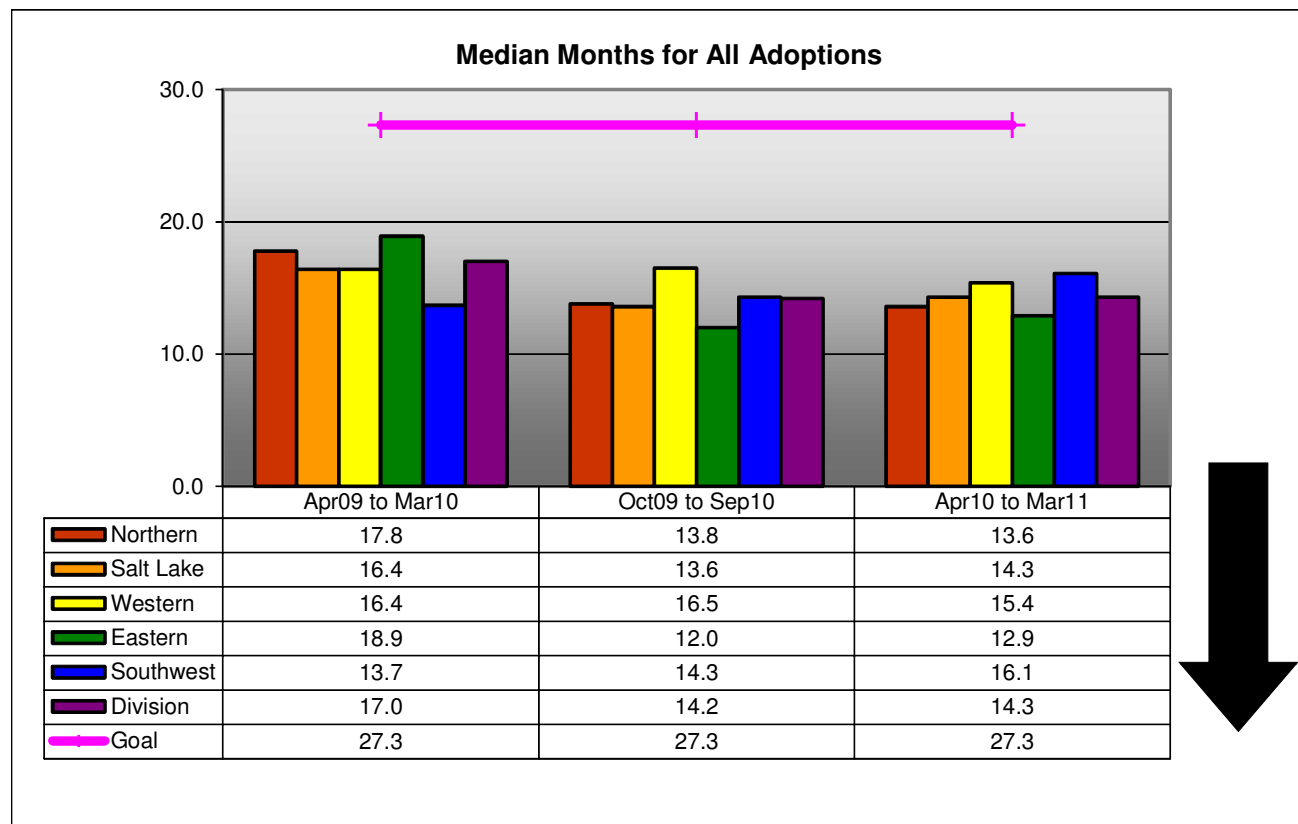
Measure 1 evaluates of all children who were discharged from foster care to a finalized adoption, what percent were discharged in less than 24 months from the date of latest removal from home. The national 75th percentile is 36.6%.



Permanency Composite 2—Timeliness of Adoptions

Measure 2—Timeliness of adoptions of children discharged from foster care.

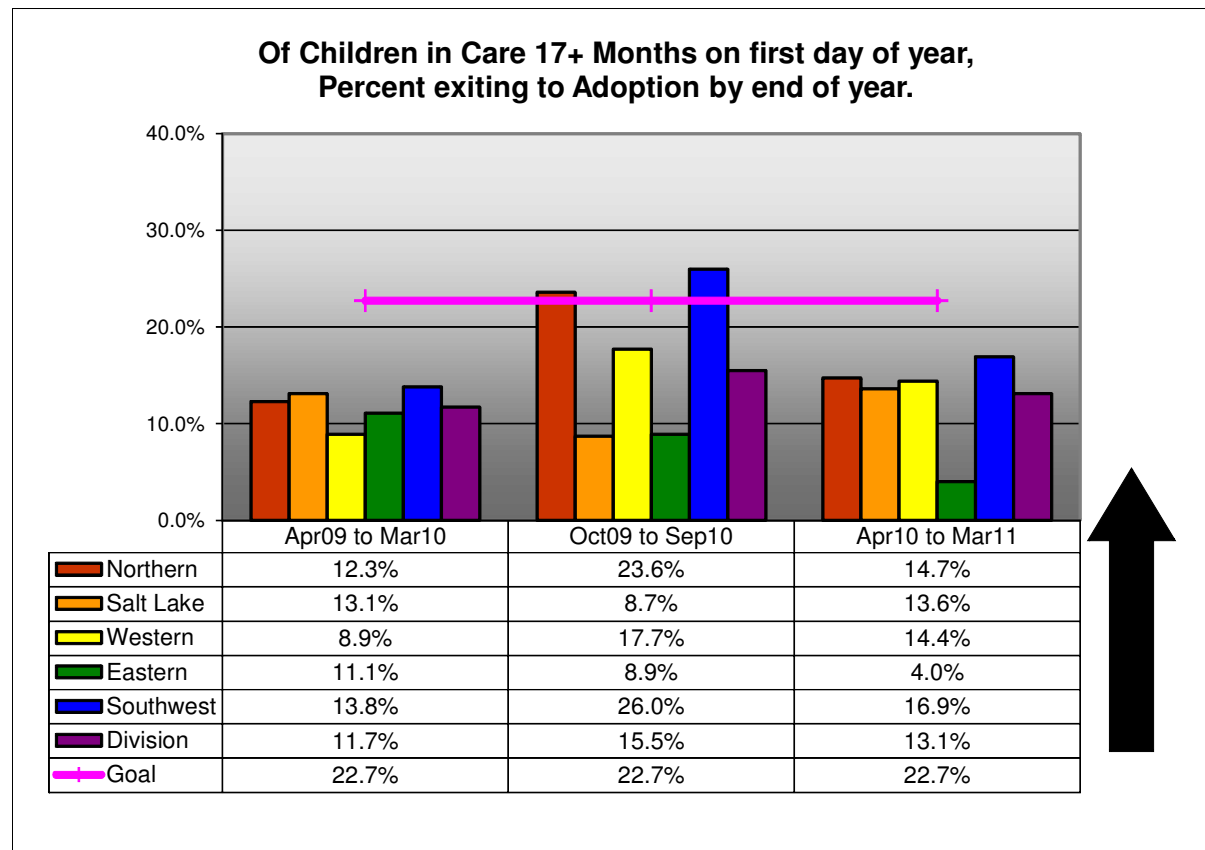
Measure 2 evaluates of all children who were discharged from foster care to a finalized adoption, what was the median length of stay in foster care in months from the date of latest removal from home to the date of discharge to adoption. The national 75th percentile is 27.3 months.



Permanency Composite 2—Timeliness of Adoptions

Measure 3—Progress toward adoption for children in foster care.

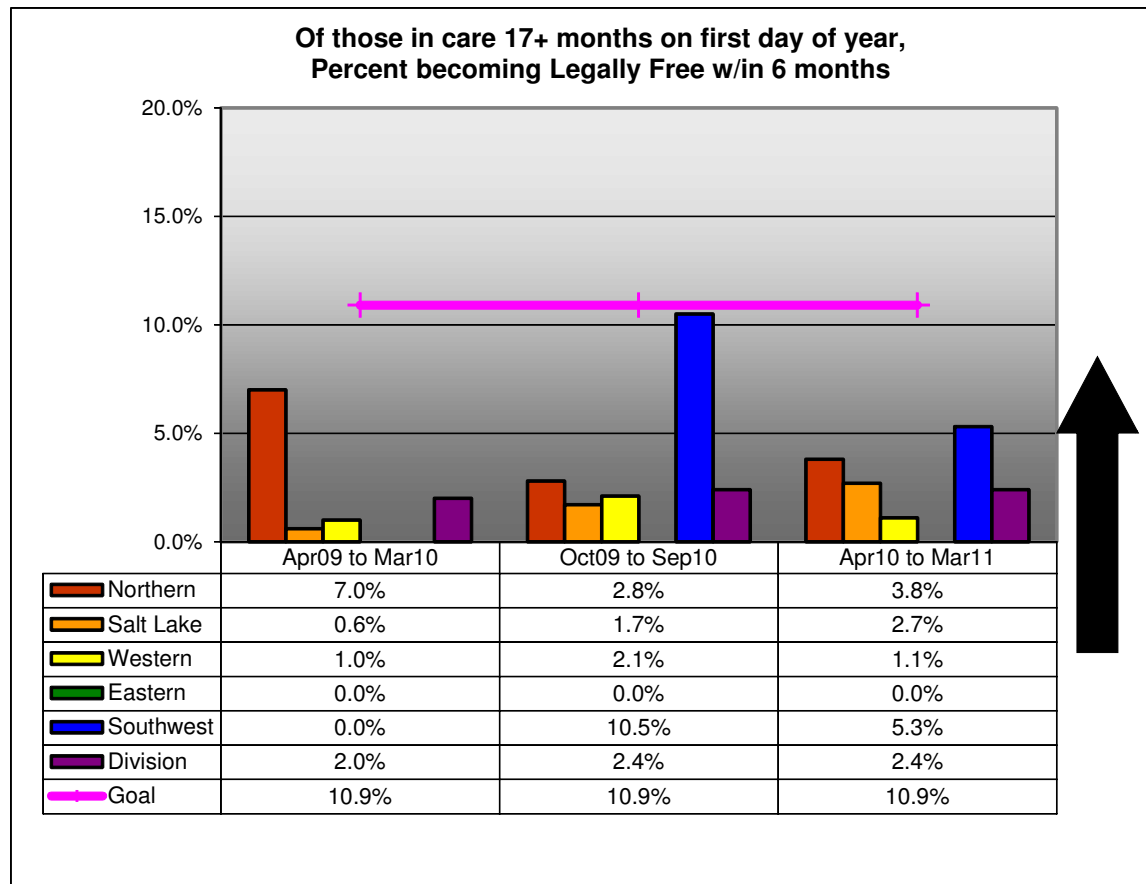
Measure 3 is of all children who were in foster care on the first day of the year, and who were in foster care for 17 continuous months or longer, what percent were discharged from foster care to a finalized adoption by the last day of the year. The national 75th percentile is 22.7%.



Permanency Composite 2—Timeliness of Adoptions

Measure 4—Progress toward adoption for children in foster care.

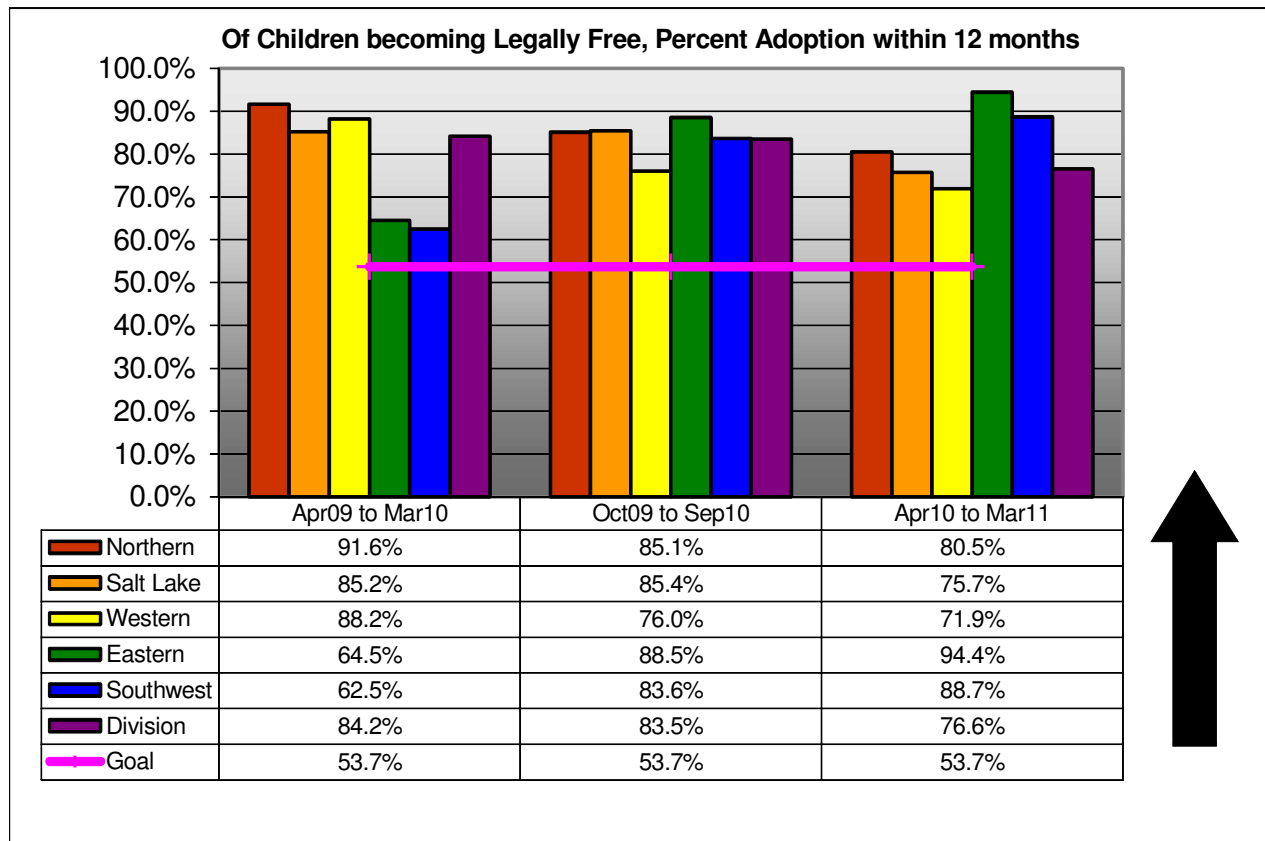
Measure 4 is of all children who were in foster care on the first day of the year for 17 continuous months or longer, and who were not legally free for adoption prior to that day, what percent became legally free for adoption during the first 6 months of the year. The national 75th percentile is 10.9%.



Permanency Composite 2—Timeliness of Adoptions

Measure 5—Progress toward adoption of children who are legally free.

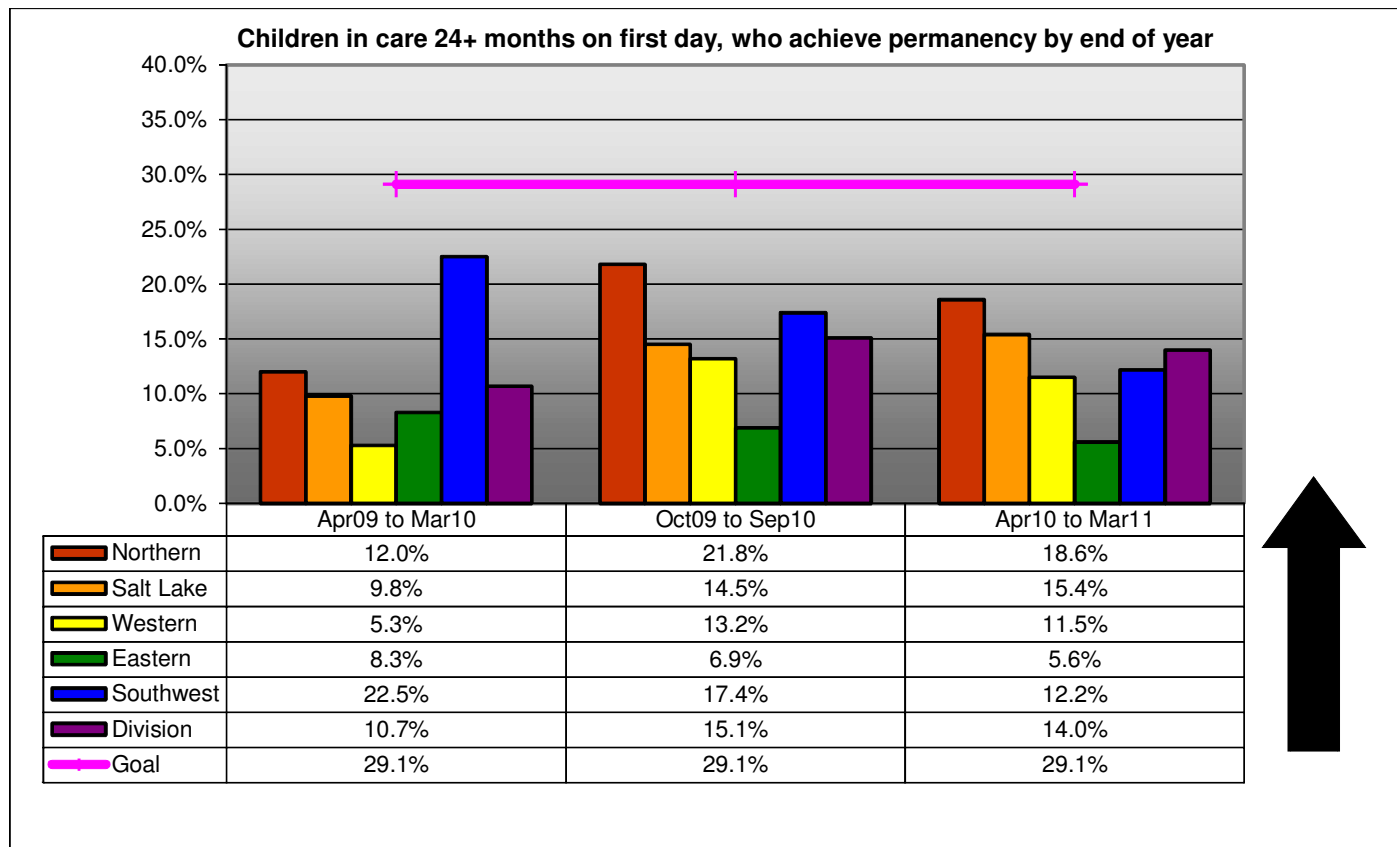
Measure 5 is of all children who became legally free for adoption during the year, what percent were discharged from foster care to a finalized adoption in less than 12 months of becoming legally free. The national 75th percentile is 53.7%.



Permanency Composite 3—Achieving Permanency for Children in Foster Care for Long Periods of Time

Measure 1—Permanency for children in foster care for long periods of time.

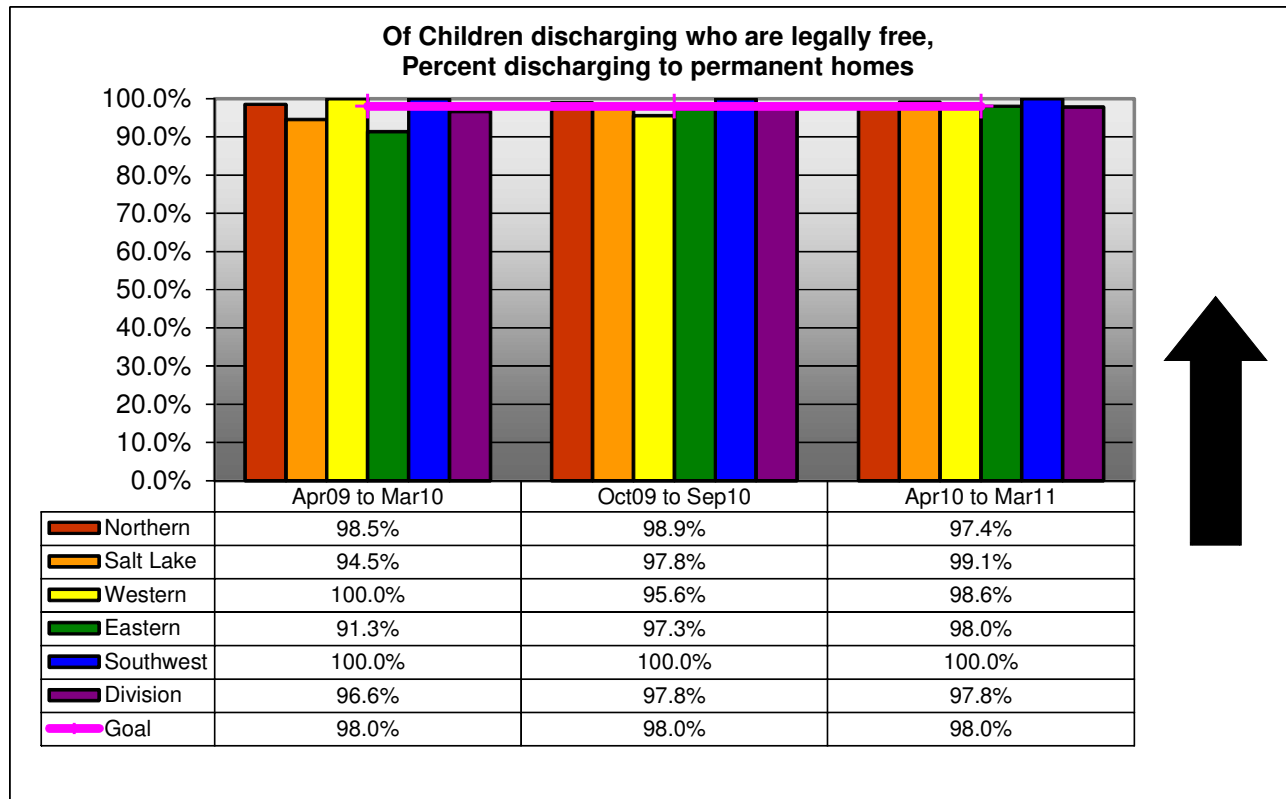
This measure evaluates of all children who were in foster care for 24 months or longer on the first day of the year, what percent were discharged to a permanent home prior to their 18th birthday and by the end of the fiscal year. A child is considered discharged to a permanent home if the discharge reason is adoption, guardianship, reunification, or live with relative. The national 75th percentile is 29.1%.



Permanency Composite 3—Achieving Permanency for Children in Foster Care for Long Periods of Time

Measure 2—Permanency for children in foster care for long periods of time.

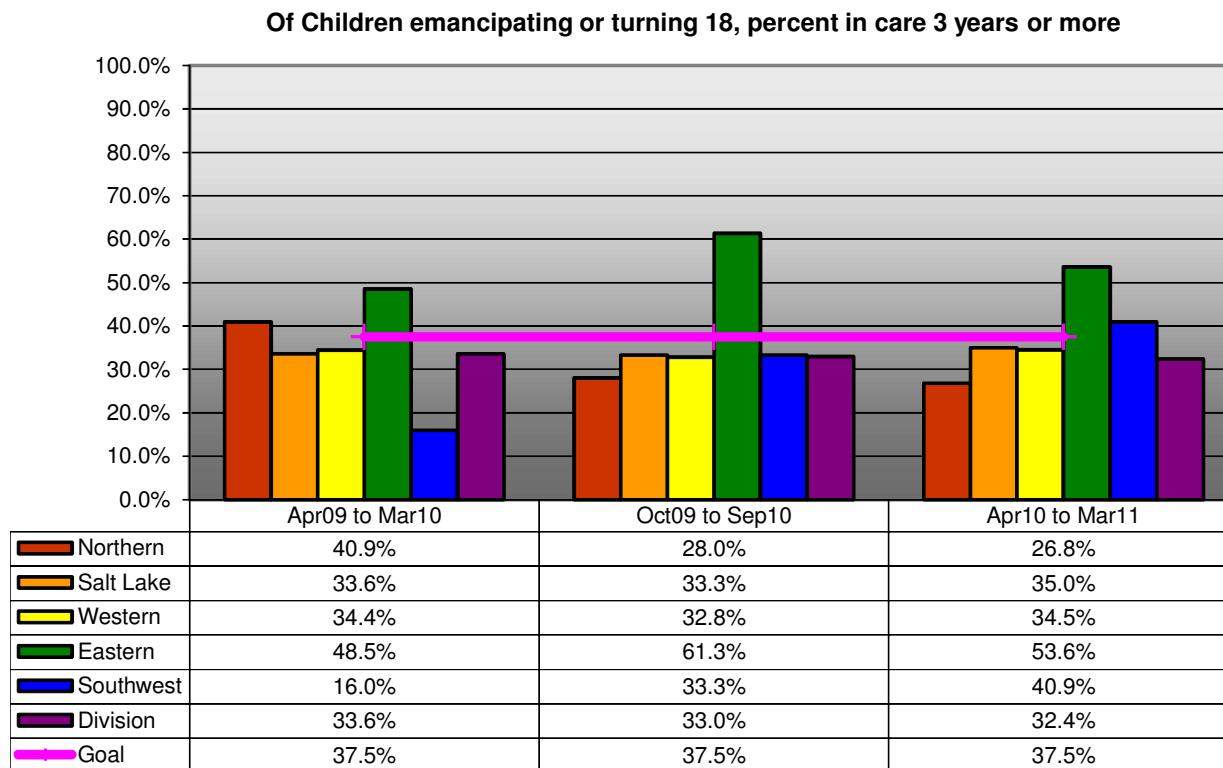
This measure evaluates of all children who were discharged from foster care in the year who were legally free for adoption at the time of discharge, what percent were discharged to a permanent home prior to their 18th birthday. A child is considered discharged to a permanent home if the discharge reason is adoption, guardianship, reunification, or live with relative. The national 75th percentile is 98%.



Permanency Composite 3—Achieving Permanency for Children in Foster Care for Long Periods of Time

Measure 3—Children growing up in foster care.

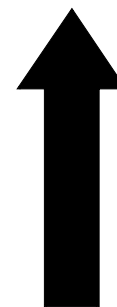
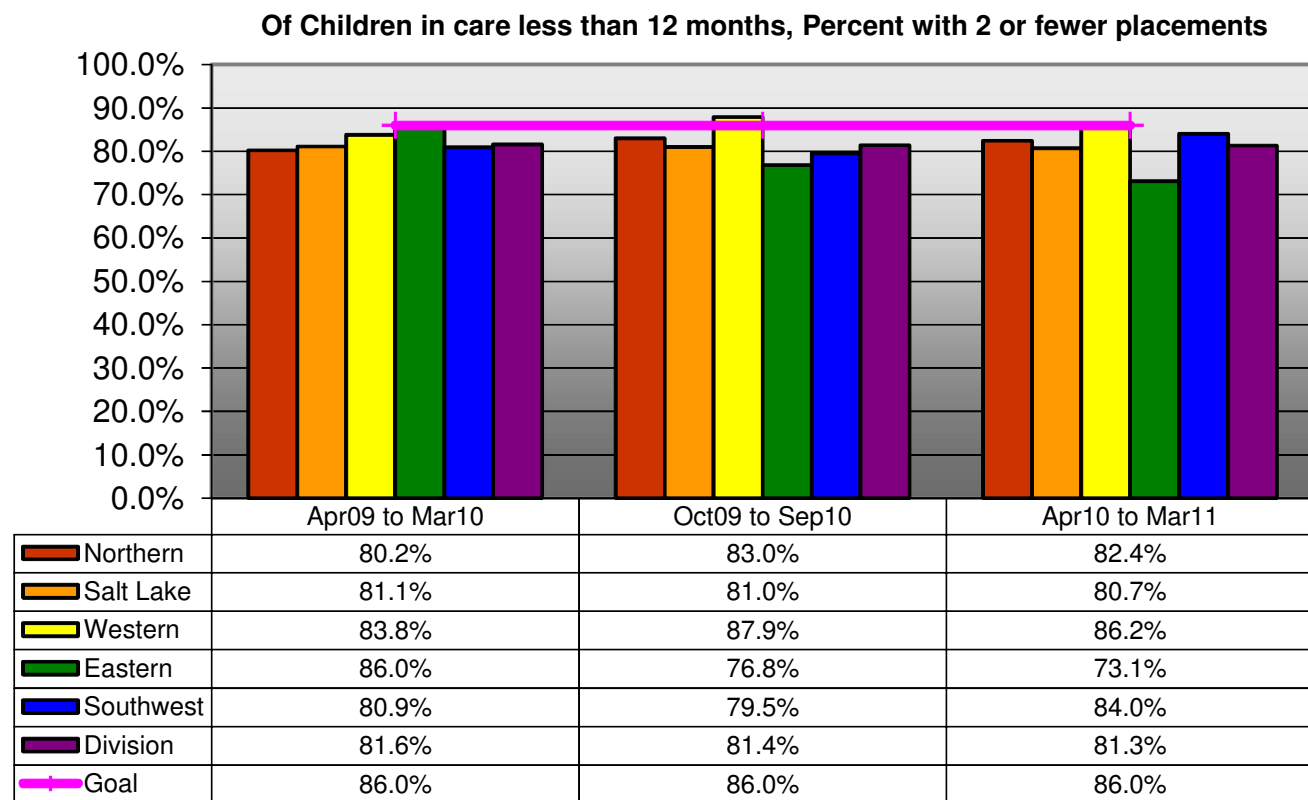
Of all children who either (1) were discharged from foster care during the year with a discharge reason of emancipation, or (2) reached their 18th birthday during the year while in foster care, what percent were in foster care for 3 years or longer. The national 75th percentile is 37.5%.



Permanency Composite 4—Placement Stability

Measure 1—Placement Stability.

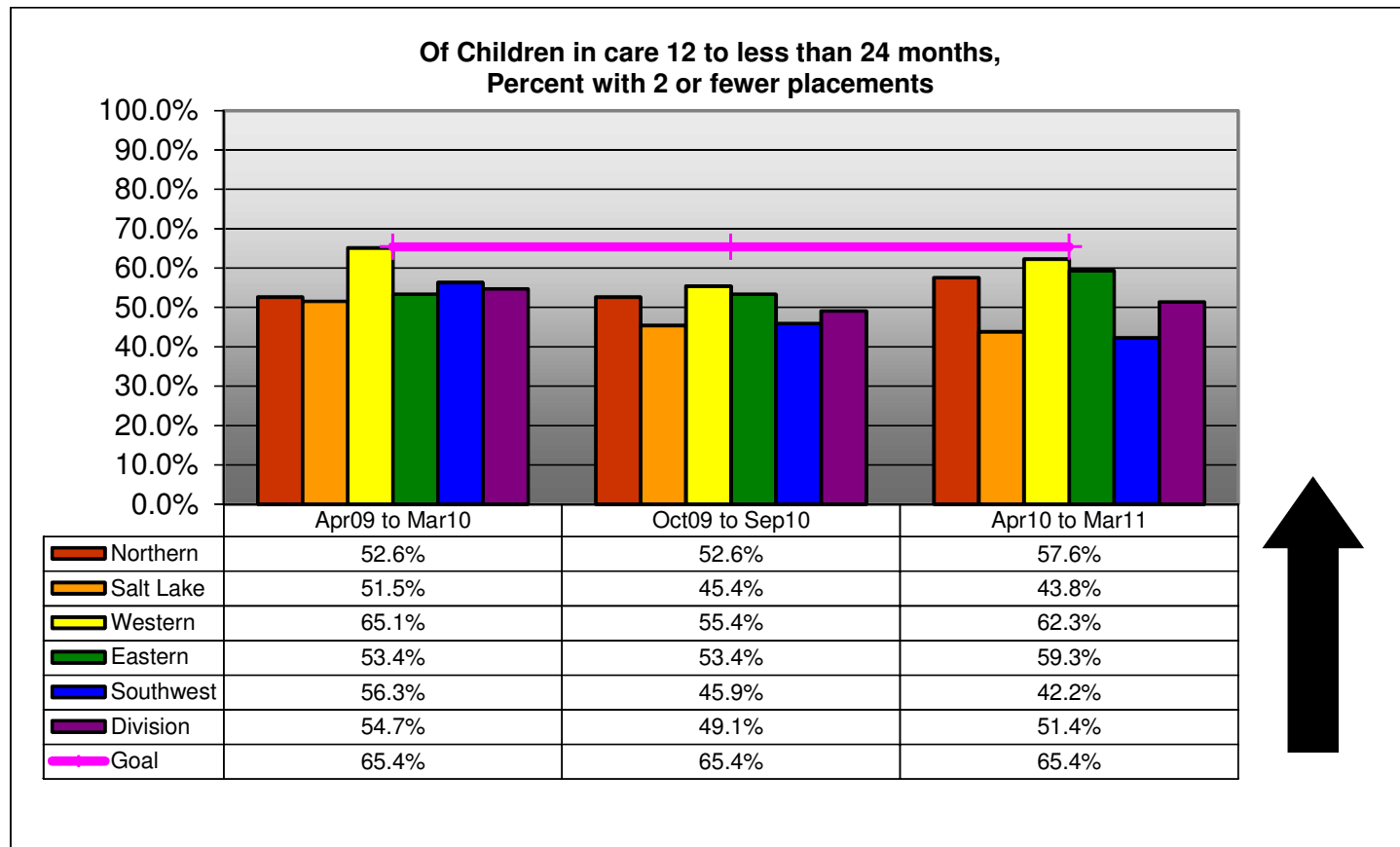
This measure evaluates of all children who were served in foster care during the year, and who were in foster care for at least 8 days but less than 12 months, what percent had two or fewer placement settings. The national 75th percentile is 86%.



Permanency Composite 4—Placement Stability

Measure 2—Placement Stability.

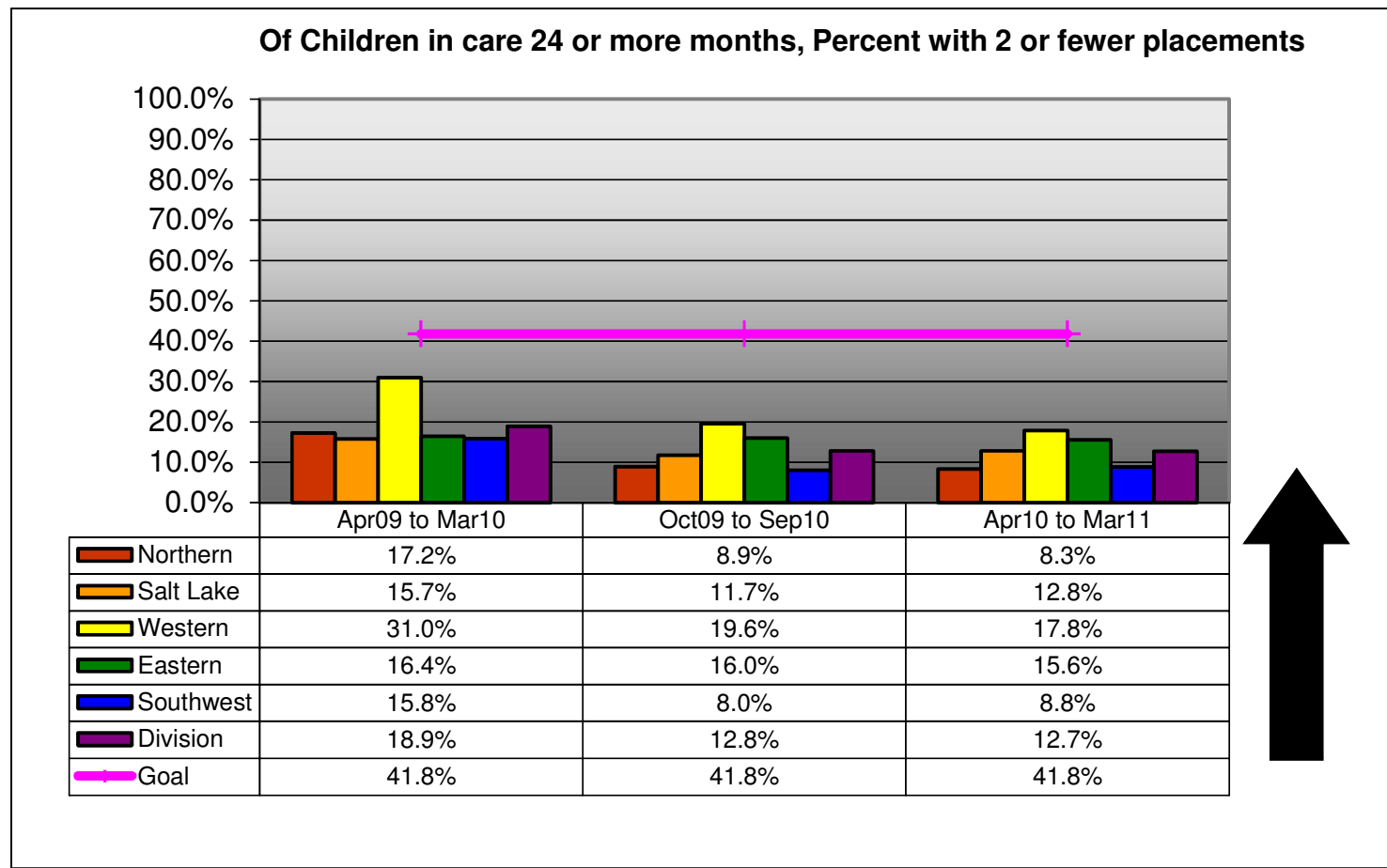
This measure evaluates of all children who were served in foster care during the year, and who were in foster care for at least 12 months but less than 24 months, what percent had two or fewer placement settings. The national 75th percentile is 65.4%.



Permanency Composite 4—Placement Stability

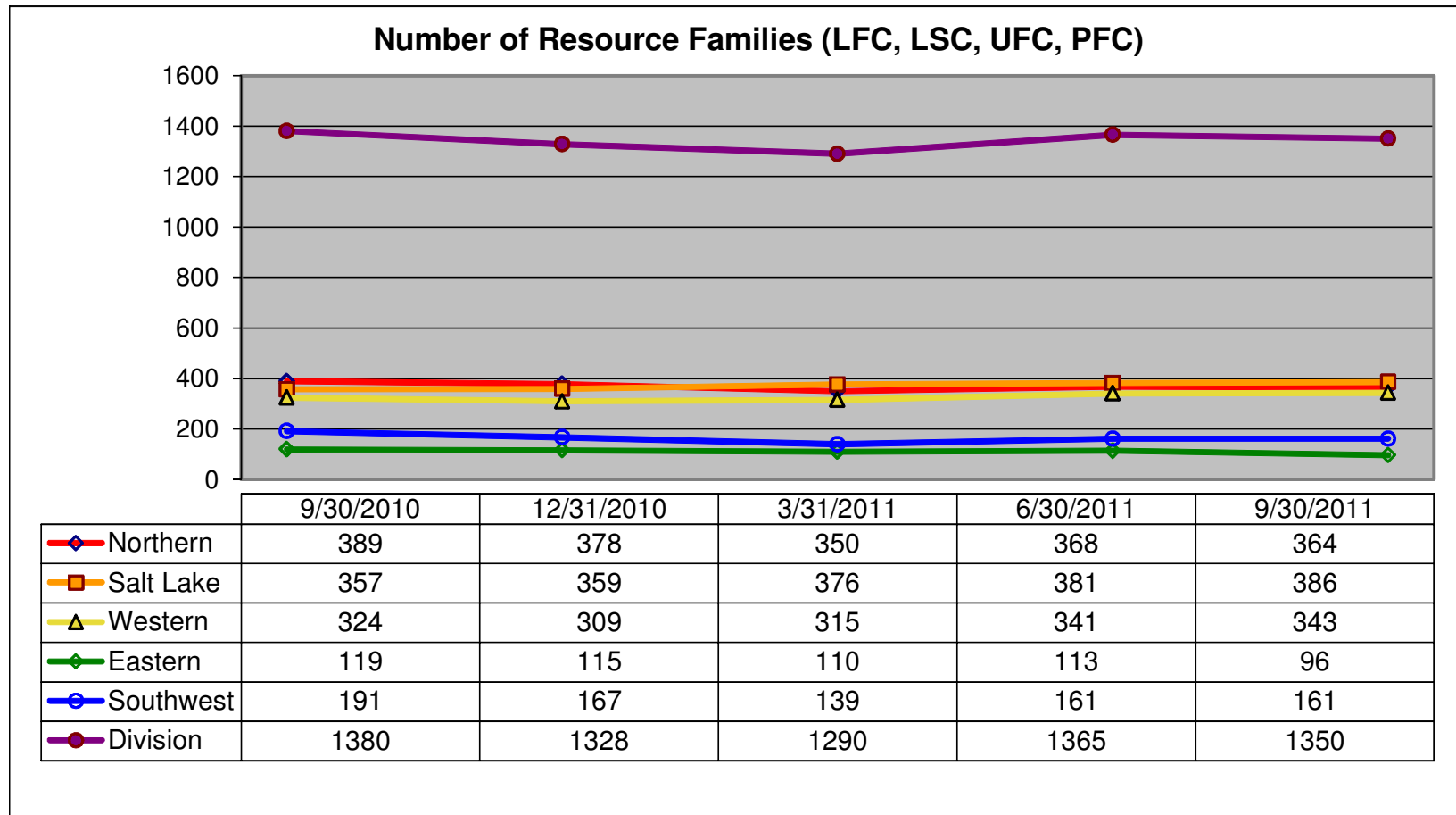
Measure 3—Placement Stability.

This measure evaluates of all children who were served in foster care during the year, and who were in foster care for at least 24 months, what percent had two or fewer placement settings. The national 75th percentile is 41.8%.



Foster Care — Number of Resource Families

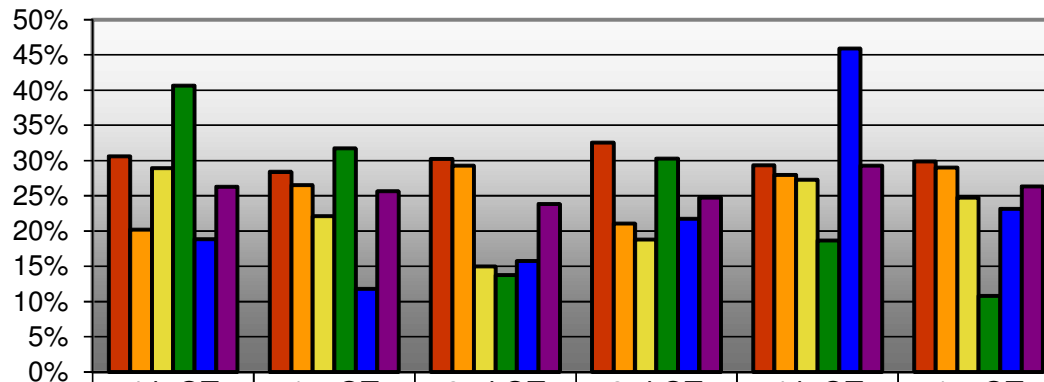
Below is information on providers with License types of Licensed Foster Care (LFC), Licensed Specific Care (LSC), Ute Foster Care (UFC), and Paiute Foster Care (PFC).



Kinship — Percent of Children Removed from Home where the First Placement was with a Relative

In selecting a placement for a child in agency custody, preferential consideration will be given to a non-custodial parent, relative, or friend of the parent or guardian, as established in law, subject to the child's best interests. First priority is to maintain a child safely at home. However, if a child cannot safely remain at home, kinship care has the potential for providing these elements of permanency by virtue of the kin's knowledge of and relationship to the family and child.

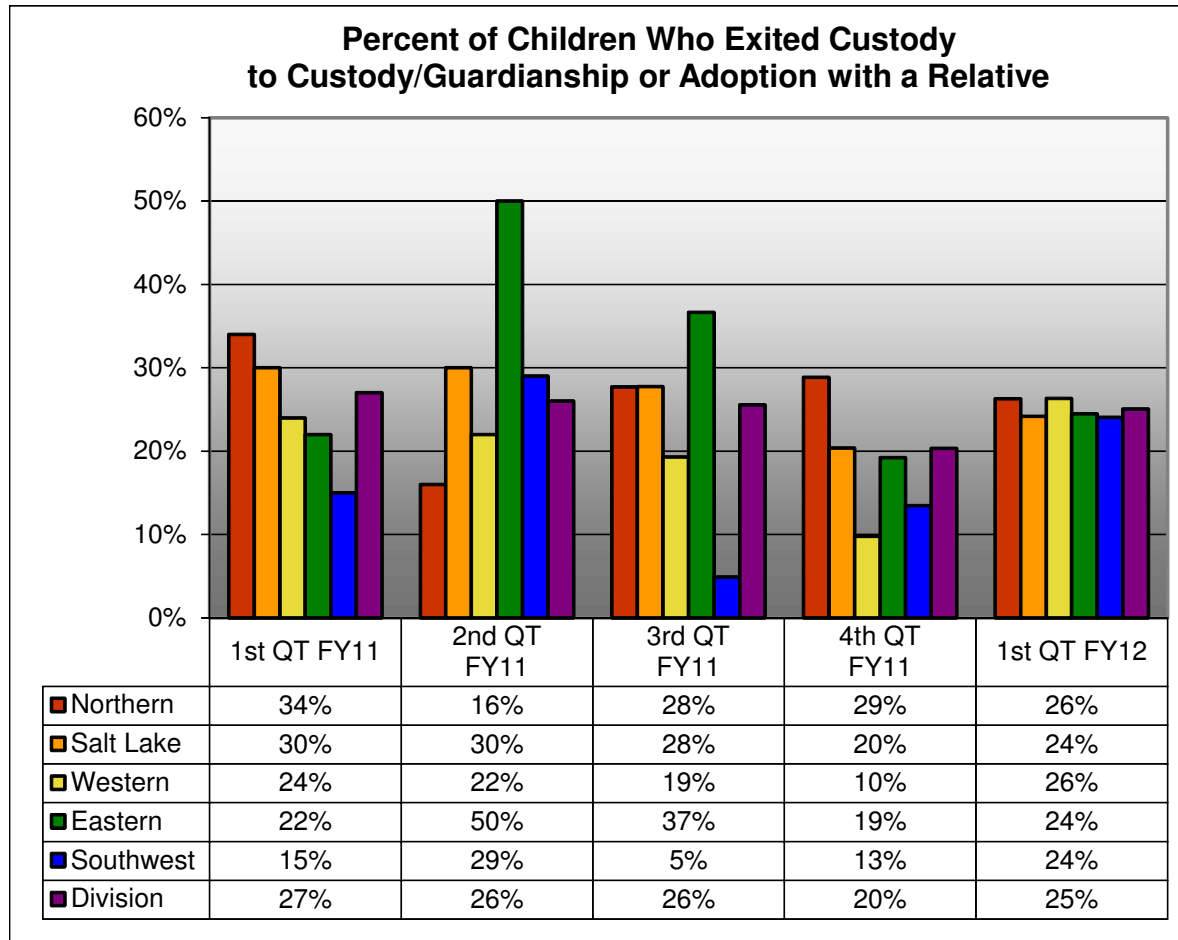
Percent of Children Removed from Home where First Placement was with a Relative



	4th QT FY10	1st QT FY11	2nd QT FY11	3rd QT FY11	4th QT FY11	1st QT FY12
■ Northern	31%	28%	30%	33%	29%	30%
■ Salt Lake	20%	27%	29%	21%	28%	29%
■ Western	29%	22%	15%	19%	27%	25%
■ Eastern	41%	32%	14%	30%	19%	11%
■ Southwest	19%	12%	16%	22%	46%	23%
■ Division	26%	26%	24%	25%	29%	26%

Kinship — Percent of Children Who Exited Custody to Custody/Guardianship or Adoption with a Relative

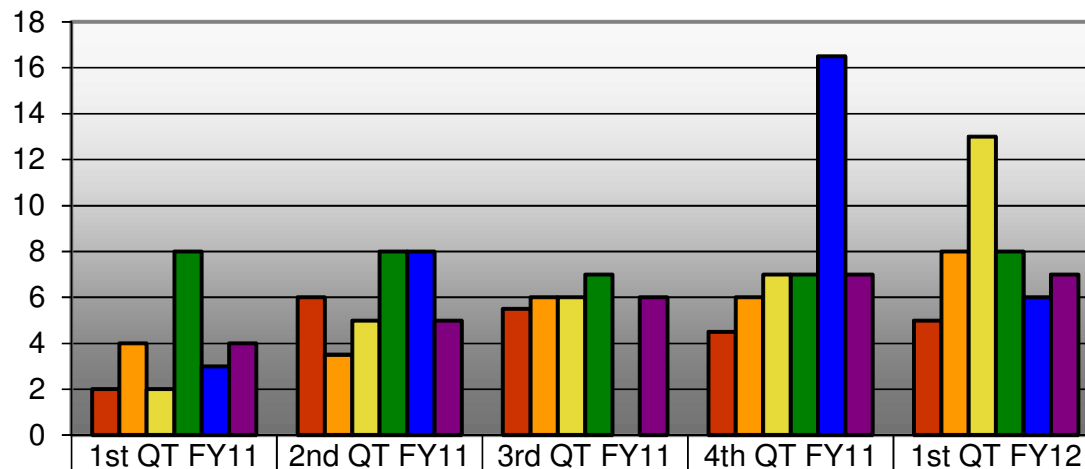
In cases where reasonable efforts to reunify the child and parent were not successful, custody or adoption by relatives is pursued whenever appropriate. A relative is an adult who is a grandparent, great grandparent, aunt, great aunt, uncle, great uncle, brother-in-law, sister-in-law, stepparent, first cousin, stepsibling, or sibling of the child.



Kinship — Median Number of Months in Care for Children who Exit Custody and Guardianship to a Relative (excluding adoptions)

Child and Family Services will make active efforts to locate potential kinship caregivers for placement of a child in agency custody and to build and sustain family connections for the child. All children need and are entitled to enduring relationships that provide a family, stability, belonging, and a sense of self that connects children to their past, present, and future. Blank spaces indicate quarters with zero cases.

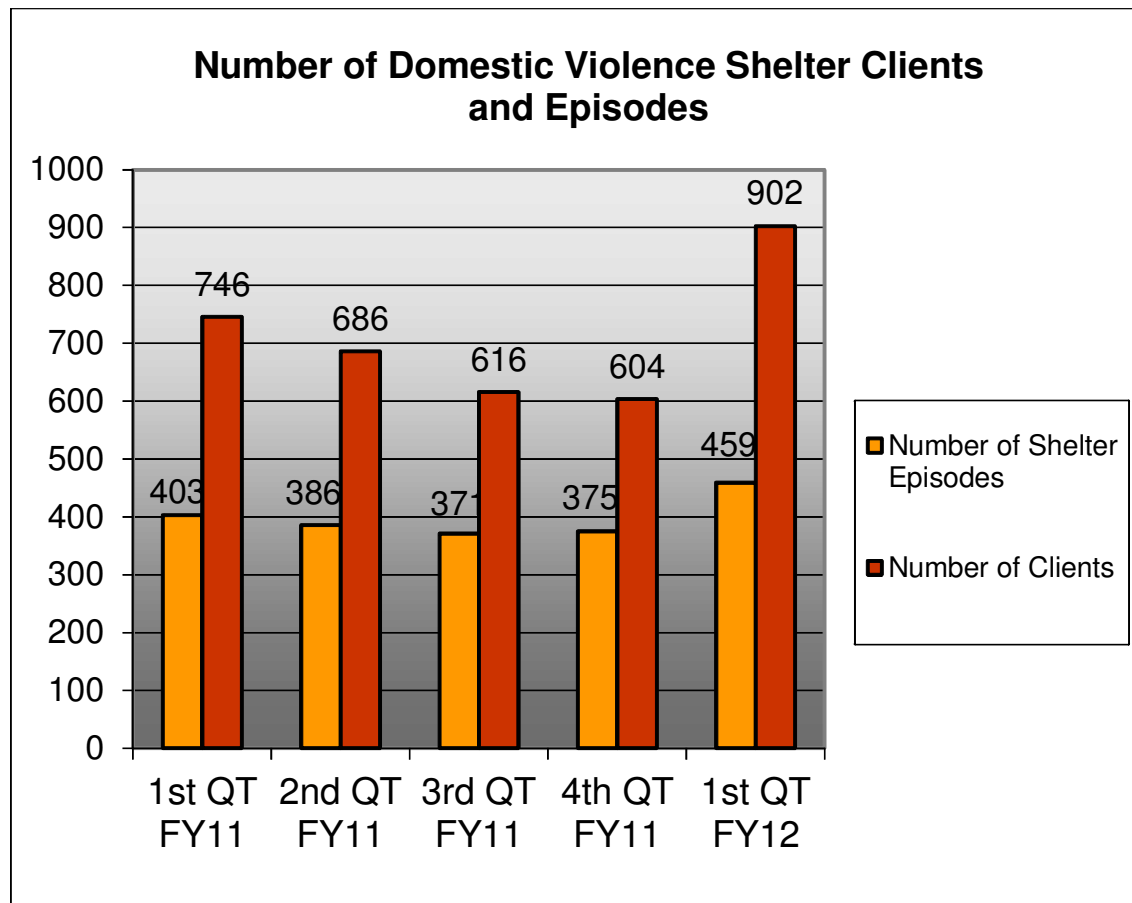
Median Number of Months in Care for Children who Exit Custody and Guardianship to a Relative (excluding adoptions)



	1st QT FY11	2nd QT FY11	3rd QT FY11	4th QT FY11	1st QT FY12
Northern	2	6	6	5	5
Salt Lake	4	3.5	6	6	8
Western	2	5	6	7	13
Eastern	8	8	7	7	8
Southwest	3	8		17	6
Division	4	5	6	7	7

Domestic Violence Shelters

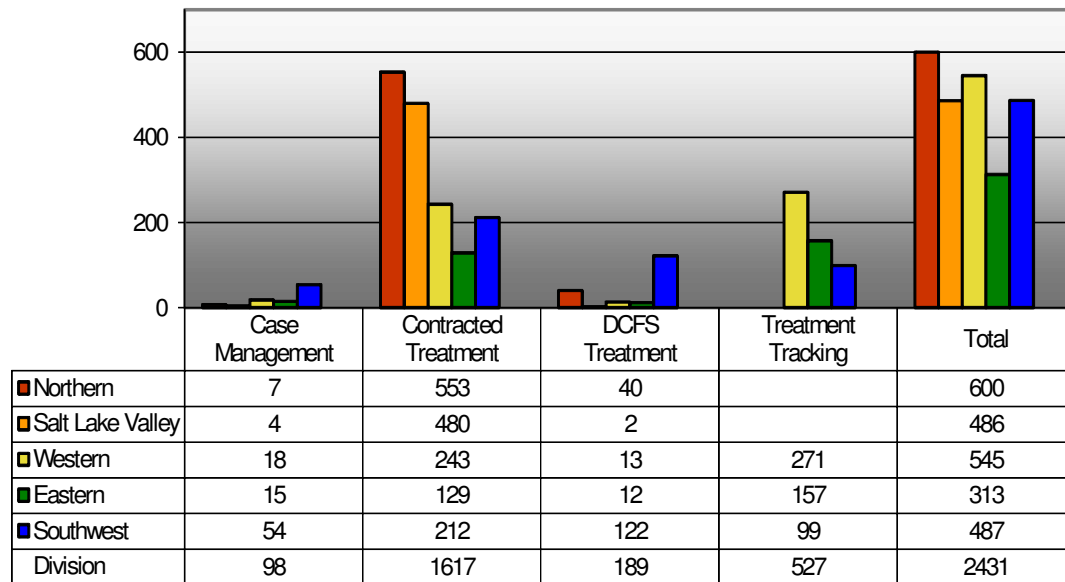
The chart below shows the number of clients served in domestic violence shelters statewide. These data are collected from 15 shelters statewide who received funding to provide DV Services. They enter data monthly via a secure web-site. Clients with multiple episodes within a shelter or between shelters may be counted more than once. The figures below includes both adult and child victims.



Primary Reason— Domestic Violence Cases

These data represent domestic violence (DV) cases opened in the SAFE system and do not include DV Shelter cases.

DVS Cases Served by Primary Reason 1st QT FY12



Case Management include cases where only case management services are provided; i.e., home visits, safety planning, etc.

Contracted Treatment are cases where the provider is contracted to provide treatment services.

DCFS Treatment are cases where a DCFS worker is providing clinical treatment services.

Treatment Tracking cases are opened when the court has ordered treatment and the outcome is tracked by DCFS. A Contracted Treatment case may be open at the same time.

Caseload Information

Caseloads are calculated by adding all cases for workers, designated by service area based on the majority of the worker's cases, and dividing the total number of cases by the number of caseworkers. Data are taken as of the last day of the quarter. Cases for Supervisors are included as are cases for lead workers. However, supervisors are not included in the caseworker count and lead workers are counted as 1/2 caseworker because the expectation is that half their time is casework, and half is worker mentoring.. Except for family preservation workers, caseworkers with less than 8 cases are not included.

Starting with the 1st quarter of fiscal year 2011, the method used to determine lead worker and supervisor status was changed. It is now loaded directly from human resources. We will be exploring different methods for calculating caseloads in response to a legislative audit.

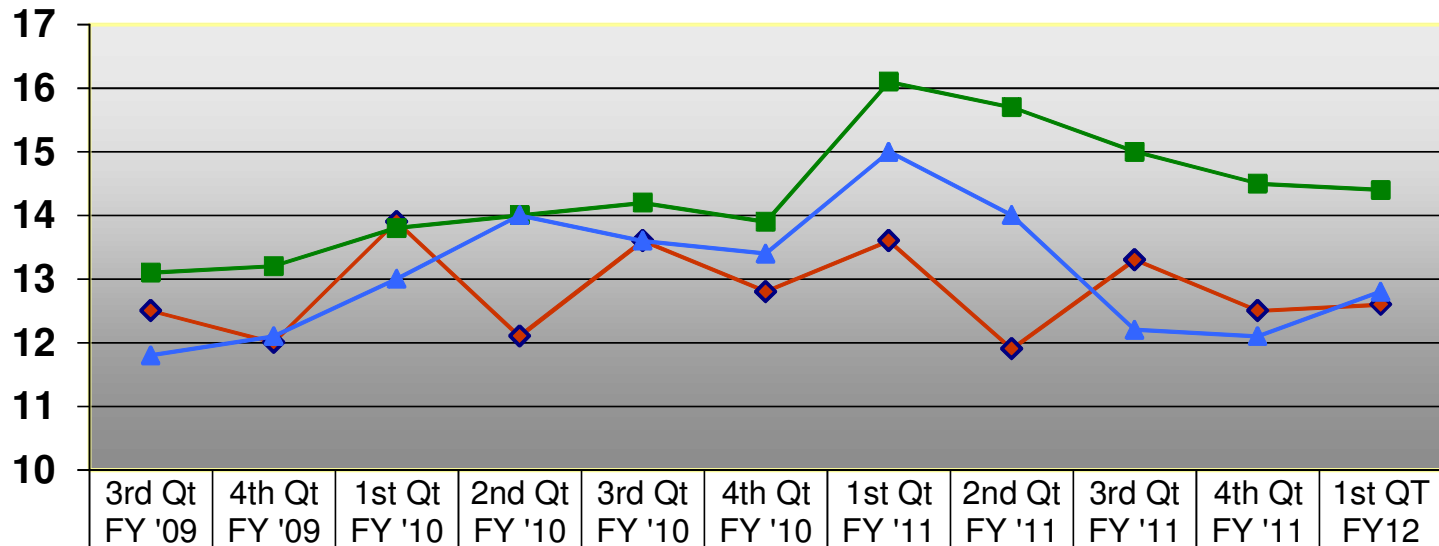
Average Number of Caseworkers with full load by												
Service Area	Fiscal Year 2009		Fiscal Year 2010				Fiscal Year 2011				Fiscal Year 2012	
	3rd	4th	1st	2nd	3rd	4th	1st	2nd	3rd	4th	1st	2nd
CPS	113	91	100	89	105.5	90.5	101	85.5	98	78	89.5	
Foster Care	238	236	224	214.5	220	225	204	203.5	198	203	203.5	
In-home	36	29.5	31.5	32	24.5	25	16.5	16.5	25	29	22	
Family Pres.	14	13	14	18	24	22	11	15.5	19.5	14.5	17.5	
Generalist*	29	29	21.5	23.5	24.5	27	34.5	27.5	20.5	29	21.5	
Total	430	398.5	391	377	398.5	389.5	367	348.5	361	353.5	354	
Average Caseload												
CPS	12.5	12	13.9	12.1	13.6	12.8	13.6	11.9	13.3	12.5	12.6	
Foster Care	13.1	13.2	13.8	14	14.2	13.9	16.1	15.7	15	14.5	14.4	
In-home	11.8	12.1	13	14	13.6	13.4	15	14	12.2	12.1	12.8	
Family Pres.	7.6	9	8.4	9.2	9.8	8.6	9.4	8.6	7.9	6.8	7	
Generalist*	12.5	12.9	14.4	14.3	15.4	14.5	13.3	17.1	17.1	14.3	18.2	
Overall	12.6	12.7	13.6	13.3	13.8	13.4	14.9	14.5	14.1	13.5	13.7	

Caseloads

The average number of cases per worker as measured on the last day of each fiscal quarter.

As mentioned on the last page, corrections to accurately determine lead worker and supervisor using human resources data may have contributed in part to the increase in caseload that is visible during recent quarters.

Average Division Caseload



◆ CPS	12.5	12	13.9	12.1	13.6	12.8	13.6	11.9	13.3	12.5	12.6
■ Out-of-home	13.1	13.2	13.8	14	14.2	13.9	16.1	15.7	15	14.5	14.4
▲ In-home	11.8	12.1	13	14	13.6	13.4	15	14	12.2	12.1	12.8

Practice Model

All employees are required to be trained in Practice Model. The practice model curriculum was recently revised and the system reports are being updated to reflect the new modules. We will resume reporting on this once those programming changes have been made. The goal is for new employees to be trained within six months of their hire date. In order to better track training information, an employee training module was programmed in the SAFE management information system in fall 2006.

All employees hired prior to 12/31/2003 completed practice model training, these records are stored in the regional training offices. The data below includes all current employees hired after 1/1/2004. The first column is those employees hired since 1/1/2004 that have been with DCFS more than six months. The second column includes new personnel that were hired within the last six months (e.g., last week) and so percentages in this column are lower because some employees have not yet been with the division long enough to complete the training. The data do show that new employees are in the process of receiving their training. Some regions are testing a new training program and are recording completion separately at this time.

	Percent Trained Region Data	Percent Trained Region Data
	Current employees hired from 1/1/04 to 3/31/11	New employees hired within the last six months
Northern	82%	0%
Salt Lake	87%	9%
Western	86%	20%
Eastern	95%	0%
Southwest	98%	0%